

20^{REPORT}22

ANNUAL



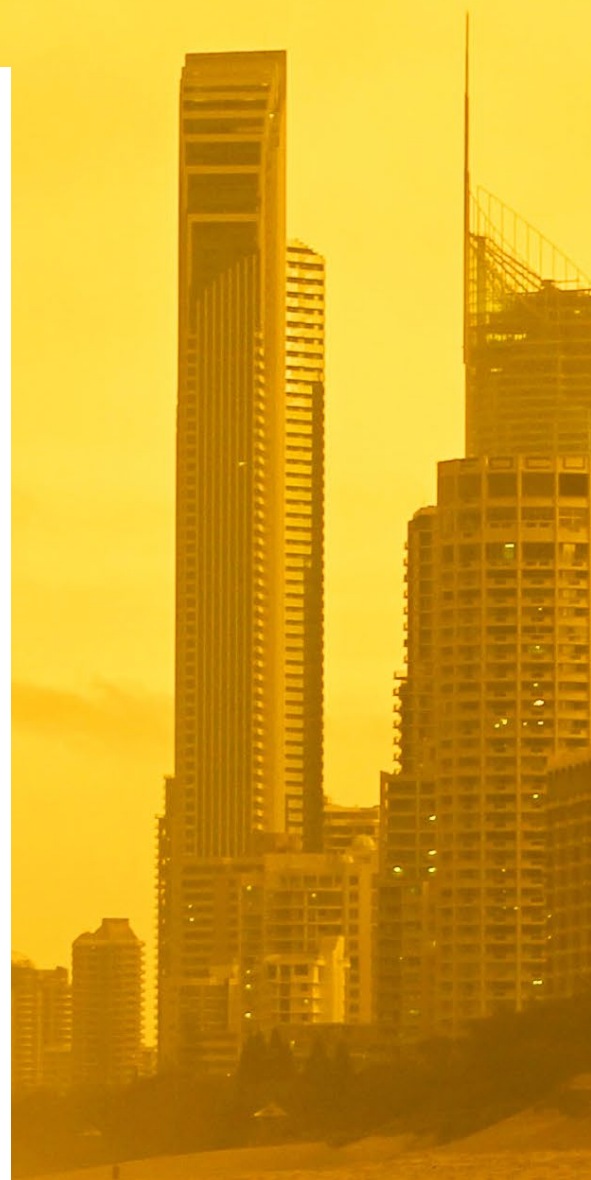
**INCLUSIVE, PURPOSEFUL & CONNECTED
COMMUNITIES; FREE FROM SOCIAL,
ENVIRONMENTAL & ECONOMIC BARRIERS**





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Corporate Overview

Chief Executive Officer

Brad Cooper

Board of Directors

Peter Mark	Chair
Joy-Anne Fisher	Deputy Chair
Alex Woodthorpe	Treasurer
Justine Cirocco	Secretary
Josie Kay	Director
Evan Barker	Director
Brad Cooper	Executive Director

Executive Management Team

Matthew Grant	Chief Financial Officer
Jo Jones	General Manager – Transport
Nicole Smith	General Manager – Marketing and Communications
George Thie	General Manager – Volunteer Operations and Partnerships

Patron

The Honourable Dame Quentin Bryce AD CVO

Ambassadors

Dawn Fraser AC MBE
Nick Scott
Annabelle Stephenson

Contact Details

P: 07 5526 0688 Volunteering | **P:** 07 5526 5288 Transport
E: reception@volunteeringgc.org.au
W: www.volunteeringgc.org.au

Registered Office and Postal Address

ABN: 47 631 886 431
2074 Gold Coast Highway | MIAMI QLD 4220
Auditors: Dickfos Dunn Adam





Acknowledgement of Country

We respectfully acknowledge the people of the Yugambah language region, the traditional owners of the land on which we meet and pay our respect to their elders past and present, and all Aboriginal and Torres Strait Islander Peoples here today.



Mission

Extend the impact of services and programs through a volunteering movement that empowers purposeful, connected and inclusive communities.

Vision

Volunteering to be valued and embraced as a mechanism to enrich communities and address disadvantage.

Purpose

VGC exists to deliver a quality experience through our leadership in volunteer management, advocacy and targeted activities for members of the community in need.

Values



Collaborative



Fearless



Impactful



Inclusive



Innovative

PETER MARK

Chairperson's Overview

I am very proud of the contribution volunteering Gold Coast (VGC) has made to the lives of people in the communities we have served across the 2021-22 financial year. We found ourselves in another period of unrelenting change that tested us and invited us to try to reimagine how we can best serve the vulnerable people. We have been courageous on many levels and I have welcomed the opportunity to reflect on the year.

The Board worked diligently with our CEO to document our Strategic Plan 2021-2024. The action took place at a time of significant uncertainty around the impacts of COVID and impending changes to the funding of volunteer support services and community services more generally. As time passed we would show ourselves as an organisation capable of protecting our staff and customers through our actions to reduce the spread of COVID. We remain driven to be the most significant local resource to our community for volunteering, and a sought-after partner to advance volunteerism.

VGC welcomed the commitment by Volunteering Australia to develop a National Strategy for Volunteering. Volunteer participation has not surprisingly dropped through the pandemic. The response from governments, peaks, employers, clubs and communities is essential to re-frame the purpose and gift that is volunteering. VGC looks forward to being part of the process to create a dynamic volunteering eco-system. Other aspects of policy have constrained volunteering – a push for online only pathways to enter volunteering, and the wind back of funding for volunteer resource centers nationally has seen a number of services close their doors which will certainly see communities worse off.

The end of February 2022 saw Gold Coast, Ipswich, Brisbane, Sunshine Coast and Lismore inundated by floods. The event resulted in a profound response from the community to volunteer. VGC assisted efforts on the Gold Coast and offered support

into the Ipswich and Brisbane communities and committed to support the Lismore community. Over nine consecutive weekends our resources were deployed to bring almost 500 volunteers into the Lismore area. Our Board assigned vehicles for the use on weekends to transport volunteers and cleaning equipment into flood affected streets armed with cleaning materials, sandwiches and bottled water. Many of our own staff worked during the week and volunteered across the weekend to ensure our expertise was able to assist efforts. We were all moved by the compassion shown to our neighbours.

During the Lismore clean-up we recognised and celebrated the 50,000th person seeking to volunteer. This is an incredible milestone that I have had the privilege to watch as VGC has grown to become the impactful organisation that it is today. Welcoming every new volunteer is cause to celebrate.

I would like to acknowledge the VGC Management Team. Their commitment and leadership through these challenging times has been valued by the Board. We have admired the attention and care shown to our staff, employees and customers.

Finally I would like to recognise the commitment of the VGC Board. The Board has reviewed its own performance and set out to increase our Board membership based on our collective skills and the attributes we would like to have as a group. I thank former Director Evan Barker for his service to VGC.

BRAD COOPER

Chief Executive Officer's Overview

Volunteering Gold Coast (VGC) has continued to inspire the practice of volunteerism across the communities we serve, showing leadership and determination to create an impact for those who volunteer and those who receive support through the actions of volunteers. We have shown our dedication to local communities through our actions and found our feet through the second year of operating with the COVID-19 pandemic spreading through businesses and homes alike.

This year we celebrated the 50,000th person assisted into the pathway of volunteering! The milestone is epic and reflected the enduring commitment our Board has made to extend volunteerism. Quite rightly we have a dedicated story within this year's report that captures this achievement.

Throughout the last year, we took steps to protect our customers and staff from the effects of COVID-19, moving to a fully vaccinated workforce. These difficult decisions ensured we could offer the safest experience possible for staff and customers. We continue to talk proudly of the efforts of those staff that have served before all of us – recognising the contribution made by those who have left VGC during the year. With COVID-19 restrictions easing, we saw many people take up the opportunity to travel, desperate to connect with family and friends or to nurture the soul through more leisurely travel.

Labor market conditions also saw a number of VGC volunteers progress through to employment. We have adjusted to changes in our teams and celebrated this outcome at every chance where we have had a hand in helping people find their next opportunity. I am immensely proud of the commitment made by our Board to continue to provide local leadership for volunteer organisations at a time when government funding for volunteer support services has been withdrawn. The Gold Coast community made use of The Venue – a space that opened at the end of the last Financial Year. People attended community meetings, participated in training activities, or



developed new models for service delivery. We reinvested some of the income to upgrade the IT facilities across our training space so that learners and hirers can have an experience that meets their expectations.

We responded to a number of events outside of our control. Local rains saw our ceiling collapse at the Miami Office and our basement flood. With all of our people safe we worked through the processes of recovering our building and bringing our teams back to spaces that were well presented and equipped for our purpose. We would not have predicted that wet weather would have become a



significant part of the second half of this year. The February / March 2022 rain events saw VGC respond locally to flooding on the Gold Coast. We brought together two of our talents - managing volunteers and community transport - to quickly move volunteers into minor flooding areas on the Gold Coast. A sharp, coordinated program executed with the disaster recovery teams led by the City of Gold Coast allowed VGC to provide offers of additional support through the Ipswich area as we waited for significant flooding events to unfold in Lismore and Brisbane.

The community responded to the call for volunteers in a way that strained the Emergency Volunteer (EV) Crew. System maintained by Volunteering Queensland (VQ). Local volunteers expressed frustration with the EV Crew's approach to social media and mainstream media. The experience confirms the importance of local, place-based volunteer coordination and leadership. We immediately turned our attention south and sought to support the emergency response and recovery efforts for the Tweed and Lismore Communities whose volunteer resources had been impacted by flooding or depleted by earlier decisions to withdraw from delivering volunteers

because of the lack of available funding.

Over nine weekends VGC brought almost 500 volunteers into the Tweed and Lismore flood grounds. Everyone at VGC proudly donated their time on a weekend to help relieve volunteers, to pack or unpack buses, clean out returning busses ready for service on the following Monday or roll up sleeves and get dirty with the activity that has become known as a 'mud out'. As an organisation we were energized through our service. As an individual, I was touched by the experience of spontaneous volunteering on many different levels, coming back dirty, tired, and fulfilled. Volunteering in these areas will be a feature of the recovery and rebuilding of communities - I hope that our leaders identify the benefit of supporting a capable and vibrant volunteer sector.

Our organisation has performed very well on the back of the efforts of our dedicated board and senior management team, and the efforts and commitment of our staff which includes volunteers serving VGC. I look forward to growing with you over the coming years as we strive to deliver VGCs mission and purpose.

Communities Connecting

VGC exists to deliver a quality experience through our leadership in volunteer management, advocacy and targeted activities for members of the community in need. Demonstrating the power and impact of volunteering that creates inclusive communities that encourage its members to connect, participate and give back.

2022 proved to be a year where communities connected, thrived and stood together as one. The flooding in both South East Queensland and Northern New South Wales united the Gold Coast Community with over 500 spontaneous volunteers recruited by Volunteering Gold Coast, supporting the flood regions over a nine week period.

Immediate Volunteer Response | Flood Relief

In 2022 Australia's east coast reels from the worst floods in living memory. Queensland and NSW bear the brunt of catastrophic weather conditions that have claimed 16 lives. Lismore residents in northern NSW were evacuated from the worst floods in the regional city's history.

VGC's Immediate Volunteer Response (IVR) program was an initiative to help with catastrophic weather conditions that affected Southern East Queensland and Northern NSW. For nine weeks, the IVR team of over 350 volunteers helped with the clean-up of houses, commercial buildings, childcare, and community centres; removing hazardous materials and contaminated waters, cleaning walls, floors and household items, as well as removing rubbish. The IVR team has assisted over 100 houses / buildings / centres and has also assisted with volunteering coordination on the ground, sourced food, water, and care packs.



National Volunteer Week (NVW) 16 – 22 May 2022

After a tumultuous two years of COVID-19 and then floods, the light at the end of the tunnel finally began to shine. Celebrating recovery was on the agenda highlighting that the community is 'Better Together. NVW is Australia's largest annual celebration of volunteering.

This year, Volunteering Gold Coast showcased, acknowledged, and celebrated the thousands of Volunteers right here on the Gold Coast's doorstep, who have risen to the occasion through such trying times, banding together and helping where needed.

The floods hit SEQ and the Northern Rivers at a time of change in the volunteer recruitment landscape. Across Australia, there are Volunteer Resource Centres (VRC's) like VGC, that has provided a key role in recruiting volunteers to multiple organisations and causes. VGC does this for around 110 organisations.

The volunteers on the Gold Coast celebrate various ways to volunteer. They have identified the type of volunteering that suits their lifestyle whether it be spontaneous volunteering, event volunteering, individual volunteering, corporate volunteering or executive volunteering.

VGC celebrated the various types of volunteering throughout NVW. Hosting events for Student Volunteers, acknowledging individual volunteers with anniversary pins, social events for members and spontaneous volunteers. The common thread with each of these celebrations was abundantly clear - Volunteering brings people together, it builds communities and creates a better society for everyone.

Gold Coast Volunteer Awards

In Conjunction With International Volunteer Day

The Gold Coast Volunteer Awards hosted by Volunteering Gold Coast (VGC) were held at HOTA on Saturday 4th December 2021. The event recognised and celebrated the outstanding achievements and contributions over the past 12 months of volunteers, Not-For-Profit Organisations, Diversity & Inclusion Initiatives, and Companies with a Corporate Social Responsibility from the Gold Coast.

Volunteering Gold Coast would like to acknowledge the following individuals, Not-For-Profits and Businesses who have won their category and generously contributed their time in creating social impact in the Gold Coast community.

YOUTH VOLUNTEER OF THE YEAR

Bryce U'Ren – 14 Years Old ~
Founder Super Max & Bryce

In 2016, after watching his mum battle cancer, Bryce decided to help children with cancer by raising money to gift six Super Max Turtle night lights for children in treatment. Five years later, at the age of 14, Bryce has gifted over 5,000 of these special turtle night lights, tv

KOLLOSCH VOLUNTEER OF THE YEAR

Diann Eadeh – St John's Crisis Centre Surfers Paradise

Diann started volunteering in 2015 at St John's Crisis Centre Surfers Paradise, cooking and serving breakfast to homeless people and people in crisis. Feeding people living in their cars, assisting individuals experiencing domestic violence. During COVID-19 Diann changed face to face meetings to telephone seamlessly. Assisting over 5,500 people.

DIVERSITY AND INCLUSION INITIATIVE OF THE YEAR

I Speak Your Language

This program was funded through Multicultural Affairs Queensland for 12 months. Over 100 volunteers in 50+ languages made weekly calls to people, sharing stories and recipes, as well as providing valuable COVID-19 updates and links in their own language. The program shared over 3200 minutes of conversation over



12 months. Participants were aged between 18 – 94 years old and were so grateful for this service, feeling included and part of the Gold Coast Community. Many volunteer's made themselves available to Gold Coast Hotel Quarantine assisting to communicate with their guests to meet their needs.

CORPORATE SOCIAL IMPACT AWARD OF THE YEAR

Gold Coast Girls in Business

A supportive and motivating community for girl bosses and big dreamers. The community is a safe place for women in business offering support and collaboration with thousands of other like-minded women.

COMMUNITY PROJECT OF THE YEAR

Big Red Kidney Bus by Kidney Health Australia

The Big Red Kidney Bus is a mobile dialysis bus that travels around Queensland stopping at Caravan Parks for up to six weeks. The Bus has three dialysis chairs, wheelchair, lift, air-conditioning, televisions, I-Pads and renal nurses. This service allows families to take holidays together which otherwise, would not be possible.



Humble Beginnings

Volunteering Gold Coast's journey started with humble beginnings in 1998. As the only Volunteer Resource Centre (VRC) on the Gold Coast, VGC advertised volunteer positions and provided face to face interviews and volunteer placements for many Not-For-Profits on the Gold Coast. Four years later in 2002, VGC introduced a community transport service, driven by volunteer drivers, commuting individuals over the age of 65 to their medical appointments, shopping trips, social outings and more. Today in 2022, VGC is celebrating the incredible milestone of servicing our 50,000th assisted volunteer.

Meet Rick Smith, VGC's 50,000th Assisted Volunteer

What inspired Rick to volunteer?

It wasn't inspiration but more like a light bulb moment. I realised I have been lucky in life, albeit with ups and downs like everybody. I found myself with the time to give back so thought I would take the opportunity in a more structured sense. I'm a volunteer driver and have also been involved with the VGC team at Lismore. Driving teams down on the weekends, helping with the cleaning and hopefully

making a difference. I also volunteer at Orange Sky.

How long have you been volunteering?

I originally started volunteering in 2000 when a friend suggested I join the Board of the Gold Coast Project for Homeless Youth. Having young kids of my own at the time the decision was a no brainer. Unfortunately, shortly afterwards my job involved travelling internationally which meant I was unable to commit. Prior to that, I used to attend my children's schools with reading to groups of students. In more recent times I joined VGC.



How old were you when you first volunteered?

Probably in my late 30's to early 40's. I was fortunate in that my work opportunities from 2000 onwards provided quite flexible hours.

What do you volunteer in?

I currently volunteer with Volunteering Gold Coast and Orange Sky. VGC is my primary volunteering choice as a driver one day a week, occasionally two. I have also participated in flood relief efforts primarily in Lismore and also Murwillumbah. I also enjoy one-off events. Being a social person, I thoroughly enjoy the events and meeting new people.

Who influences you on your journey and why?

There isn't any one particular person, more so a generalised group of nice people who influence me. People who are good people on the inside have always appealed to me. Are there any standout moments for you when volunteering in Lismore with Volunteering Gold Coast? There certainly has been. The humility and the genuine thanks of those we have helped in Lismore despite the wide devastation are first and foremost. The efforts of Resilient Lismore who coordinate volunteer jobs in an easy to navigate process are a huge standout. Everybody has been extremely considerate of others. Especially in cases when our team had to move on to the next job with work still to be done. The individuals have understood that there are others who also need help.

What drives you to continue with your volunteering?

I find the driving enjoyable and rewarding. I meet lovely people who I am able to help, and I enjoy meeting other like-minded people whom we all chip in and help out in the community. I do like to mix up my volunteering a bit. The one-off events and the Lismore flood relief efforts are the perfect examples of mixing things up a little to keep things fresh and recharge the batteries.

What do you gain from volunteering?

I find helping others to be rewarding. My view is that life is based on swings and roundabouts and that one day I may be the person needing the help.

Community Support

Thank you to the people and organisations who helped raise funds this financial year through community events and initiatives.

The Brewers Lunch Gold Coast

Thanks to Julian Barclay and the team at The Brewers Lunch for selecting Volunteering Gold Coast as the Charity of Choice raising an incredible \$9,170.00. It was a wonderful day networking while raising much-needed funds for Volunteering Gold Coast. Thank you to all of the businesses that donated so generously with prizes and vouchers for the auctions and raffles.

2022 Usher Cup

Volunteering Gold Coast was one of 10 beneficiary charities for the 2022 Usher Cup event. A weekend full of sun, grassroots surfing, and giving back. Thank you to the Usher Group for donating \$7,214.00 to Volunteering Gold Coast for the Accessible Beaches program.



GEORGE THIE

GM – Volunteer Operations and Partnerships

Volunteer operations proved to be a challenging year. . We saw a united front with people wanting to volunteer and assist with the flood crisis that instantly connected individuals and commercial entities to the affected communities where people simply wanted to contribute in any way possible.

VGC was able to support 24 Events, with 573 volunteer applications, recruiting people for various events throughout the Gold Coast. A gratifying result being able to collaborate in the event space once again.

Volunteering Services

Volunteer requirements are at an all-time high, matching the community experience of staff shortages due to COVID-19 isolations and record low unemployment. VGC experienced a month-on-month decline in the number of volunteer applications.

Expressions of Interest	Appointments Booked	Interviewed	Volunteer Referrals
2825	1504	1269	1724

Accessible Beaches

The Accessible Beaches program added three new beaches, Mermaid Beach, Pacific Beach and Ian Dipple Lagoon in the last 12 months, resulting in a total number of five beaches activated every weekend during the summer surf lifesaving season between September 2021 and May 2022. The Accessible Beaches season was the wettest on record with 40% of eligible days being affected by rain.

Participants: 129 (Across five beaches – September 2021 to May 2022)

Community Visitor Scheme (CVS)

The CVS program was and still is heavily impacted by lockdowns and staff shortages. The strict COVID-19 protocols to enter an aged care facility by way of testing prior to entry was too much for some volunteers resulting in the loss of volunteers in this program. With the decrease in volunteer applications experienced throughout the community, replacing these volunteers has been challenging. Thankfully, the volunteers that have stayed have continued to visit with some volunteers performing two visits to make sure residents do not feel isolated.

Matched Recipients 97 (Across Residential Aged Care and Home Care Packages)

Corporate Partner Initiatives

Robina Town Centre – Christmas Gift Wrapping (3 week activity, wrapped approximately 7,500 gifts wrapped), movie night for Volunteers to recognise contribution to community.



General Manager Community Services

Transport Services Overview

This year marks the 20th year that Volunteering Gold Coast (VGC) (initially as the Gold Coast Mobility Office) has been involved in Community Transport. Starting out with shopping runs in a hired bus and moving on to providing transport for vulnerable people over the age of 65, and people living with a disability, to their various appointments. Enabling them to lead a more active and inclusive life in the community.

An increase in passenger numbers despite the continued impact of COVID-19 and Influenza is pleasing (see infographics provided). With the balance being made up by customers on the NDIS, Home Care Packages and other services such as the Cancer Treatment Transport Service.

The vehicle utilisation stood at approximately 90% across the fleet. We have five vehicles based in the northern corridor to support the needs of residents in the Pimpama and Ormeau area which is rapidly expanding.

Our fleet remains at 34, with 4 of these vehicles being supplied by the Gold Coast



Hospital Foundation, 32 vehicles are utilised for community transport operations including the Cancer Patient Transport Service, whilst the other 2 vehicles are used on the Bundall Shuttle.

To increase road safety for our drivers we have installed front and rear dash-cams in all vehicles excluding the Rondos which will be replaced prior to June 2023. We have installed EFTPOS machines in all vehicles with the objective of becoming cashless.

All drivers complete full First Aid Training every 3 years, whilst the CPR training is carried out every year. Drivers also attended driver safety training which includes such topics as road rule updates, driver fatigue, manual handling, and incident management. Drug and Alcohol testing is also carried out randomly throughout the year by an external company to ensure transparency.

We were successful in retaining the Bundall Shuttle Service for a further 2 years. This service provides transport for City of Gold Coast Council staff to and from their offices in Bundall to the Racecourse Car Park and is run morning and afternoon. The contract with the Gold Coast Hospital



Foundation has also been renewed. The service provides transport to and from treatment for patients receiving oncology or radiation. 3 vehicles operate on this service carrying patients Monday to Friday between 6.30 am and 5.00 pm. We have also been supplied with a vehicle to transport patients to and from their dialysis treatment.

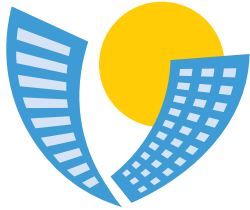
Outings for our over 65 years old customers continue to be much in demand and take passengers down as far as Byron Bay and up to Brisbane. Outings are provided on Mondays and Fridays, and the passengers go to various locations for morning tea and lunch. Gillian Reid performs miracles in finding new and interesting locations for them to visit.

The Queensland Community Support Scheme (QCSS) has not been able to reach its outputs due to staff shortages, although the demand for the service has increased. VGC currently provides In-home support and social support to 17 clients plus five clients who are brokered to other organisations. Joanne Carseldine and Kerry Templeton do an amazing job supporting these clients, and looking after their varying

needs. The funding for the program has once again been extended to June 2023.

Our driver numbers currently stand at 93 although this includes 23 drivers on extended leave. Like many organisations we have struggled with driver numbers which has impacted our ability to deliver as many trips as we would like. Our marketing team has been very supportive in trying to attract new volunteers, and our Fleet Manager (Mark Madden) and Driver Co-ordinator (Judith Kearns) have worked tirelessly to on-board new recruits.

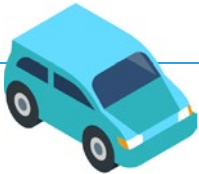
I would like to thank all our wonderful volunteer drivers who have been so supportive of our community transport and have given many extra hours to ensure that clients reach their appointments. My thanks also goes to our outings' assistants, and all the administration team for their continued support. It's been a difficult year for everyone but our wonderful staff and volunteers continue to give their best efforts to ensure that our clients' needs are met.



Volunteering
Gold Coast

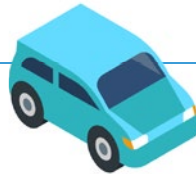


Over 65 year old
customers travelled



56,957 trips

Under 65 year old
customers travelled



8,068 trips

In 2022 FY vehicles
travelled annually

1,244,493 KM's



9% Increase
from last FY



Vehicles per month
travelling an average
of 103,708 kms's a 9%
Increase from last FY



**Increased
Passenger Numbers**

Transporting 2,429
customers on 81,031
trips



Bundall Shuttle

Provided 49,304 trips annually
Averaging 4.109 trips
each month

Chief Financial Officer

Finance Summary

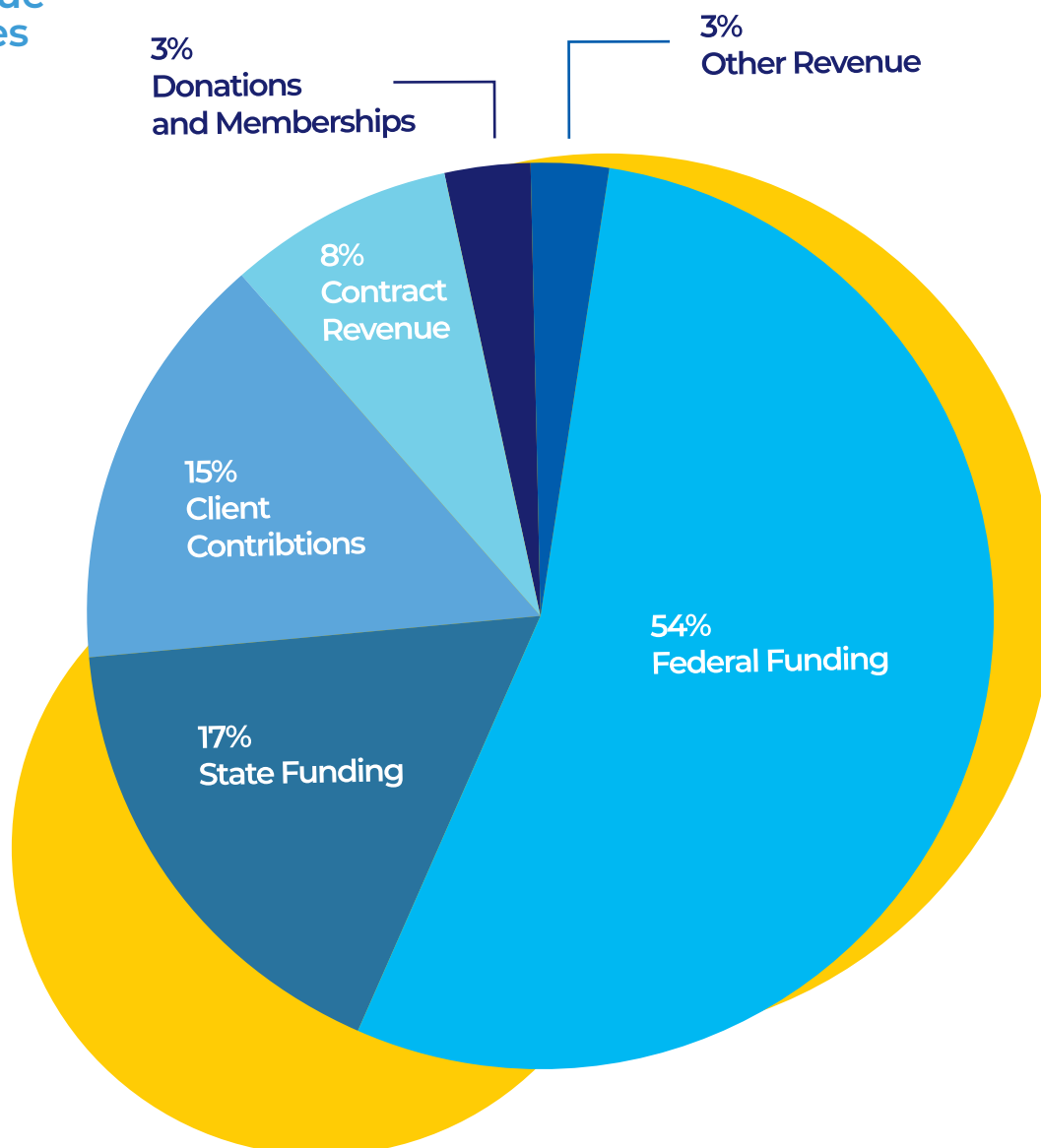
Volunteering Gold Coast achieved a pleasing result for the 2022 Financial Year with a surplus of **\$231,740 (2021: \$326,488)** and a net equity position of **\$5.5M (2021: \$3.5M)**.

Thanks to the continued work of our remarkable, dedicated and enthusiastic volunteers and employees, the organisation is in a sustainable position. Working together allows the organisation to continuously improve and deliver on our vision and mission, optimizing our social impact in the communities which we serve.

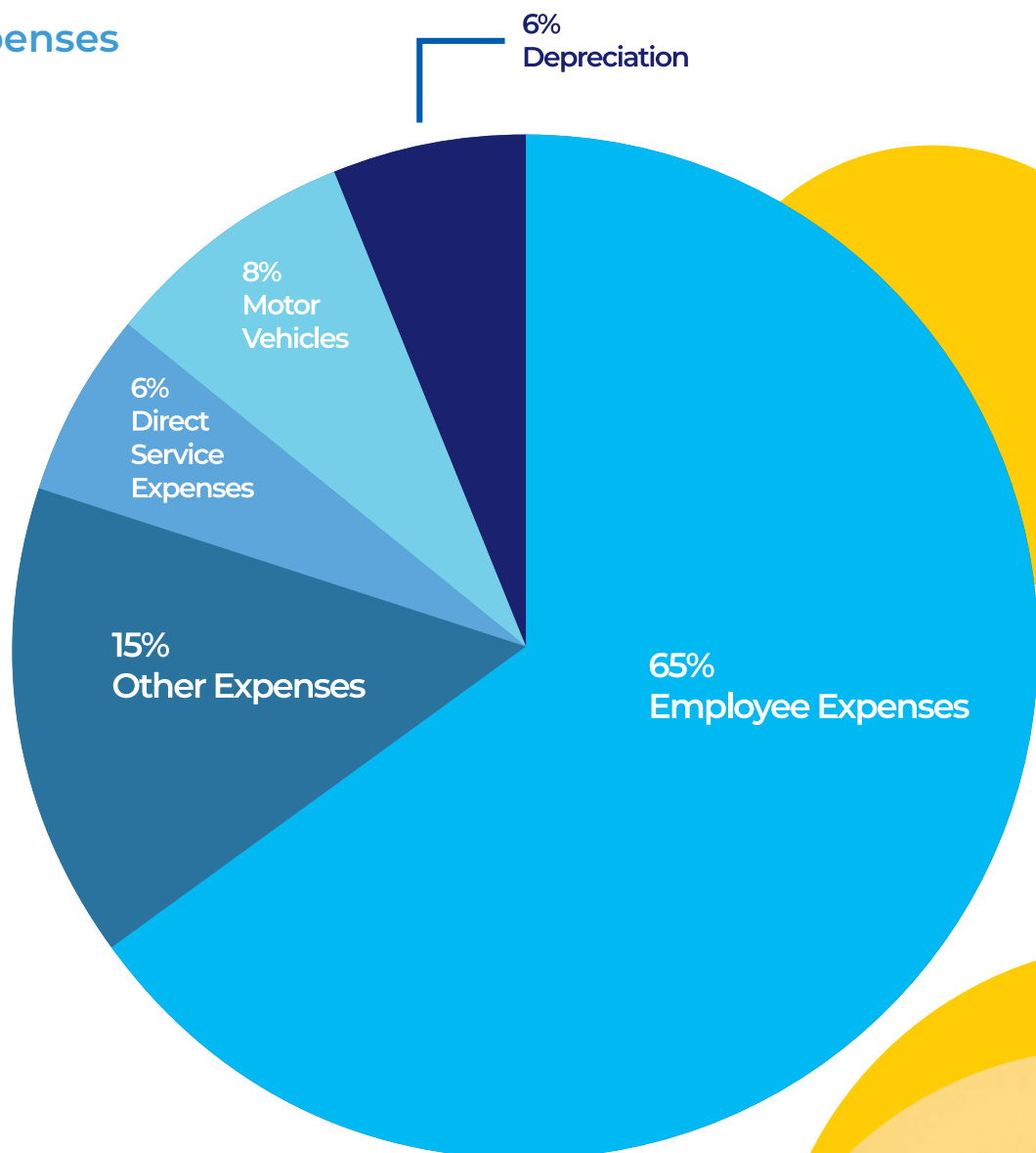
Thank you all for another year of incredible growth, development and impact.

Financial Snapshot: Total Revenue **\$6,069,356** Surplus **\$231,740** Net Equity **\$5,523,901**

Revenue Sources



Expenses



Our 2022 Audited Financial Statement is available at the end of this report.

ACKNOWLEDGEMENTS

Hoist - In loving memory of Sheila Joel -	Usher Cup
Commonwealth Home Support	CSi Club Southport
Gold Coast Shuttle Bus	QCSS
Azura Fresh	QCC
Australia Post- People of Post Grants	Fabritecture
The Brewers Lunch	Kollosche
Ray Stevens MP	

VOLUNTEERING GOLD COAST Ltd **ANNUAL GENERAL MEETING**

Date:	16 th November 2021
Time:	4.03pm
Place:	2074 Gold Coast Highway, Miami QLD 4220

ANNUAL GENERAL MEETING MINUTES

Present:	Chris Deeks, Fiona Howlett, Ian Grace, Peter Mark (Chair and proxy for Lyn Anderson), Joy-Anne Fisher (Deputy Chair and proxy for Josie Kay), Alex Woodthorpe, Brad Cooper (CEO and proxy for Justine Cirocco), George Thie, Deb Foley, Nicole Smith, Leonie Kennedy, Jackie Justin, Jo Jones, Harris Fajzullin, John Muller, Danielle Kahika, Kaitlyn Doyle, Jan Day, Margaret Byrne, Mark Madden
Apologies:	Nikki Sega, Cheryl Paull, Josie Kay, Sandra Sutherland, Ann Donnelly-Marshall, Terry Kelly, Lou Mitchell, Maggie Muurmans, Justine Cirocco, Josie Kay, Lyn Anderson, Lea Carmichael, Vanessa Whitiora, Alison Saito, Deanna Van Reyk, Peter Dirkx, Tracey Adam, Tayela Petterwood, Jude Kearns, Joanne Carseldine, Cristiane Carlos, Lyn Edwards, Mark Harris, Carissa McAleenan, Kumi Takeoka, Bronte Rockliff, Julie Connor
Chairperson:	Peter Mark, Chair
Quorum:	The CEO declared that there was a quorum for the meeting. The meeting commenced at 4.03pm.
Minutes:	Kaitlyn Doyle

1	Welcome to Country Brad Cooper (CEO) delivered the Welcome to Country.
2	Introductions Brad Cooper (CEO) welcomed Life Members, Members, Board Members, guests and staff. Notification to attendees that only members had voting privileges.
3	Apologies - Brad Cooper (CEO) acknowledged apologies received and proxies nominated.
4	Confirmation of last year's AGM Minutes Resolved that the minutes of the previous meeting dated 20 th October 2020 were confirmed.
	MOVED: Nicole Smith SECONDED: Jo Jones CARRIED
5	Chairperson's Report for 2020/21 Financial Year – Peter Mark

Head Office

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SOCIAL:   

	<p>Peter Mark (VGC Chair) delivered the Chairperson's report noting the challenges and achievements across the year. He noted how impressed he was by the contribution of staff (both paid and volunteers).</p> <p>The Chair formally welcomed Brad Cooper (CEO) and acknowledged Brad's energy and dedication. Thanks was expressed for the support and commitment of John Gimpel during his time as Acting CEO.</p> <p>The Chair reported on a number of implementation tasks throughout the 2020/21 Financial Year, including transitioning to a Company Limited by Guarantee, developing the Strategic Plan, and enhancing internal governance procedures and processes. The Chair stated that these tasks reaffirm VGC's purpose and sets the direction for the future.</p> <p>The Chair expressed his appreciation to serving Board members; Joy-Anne, Josie, Justine, Alex, Evan and Josh. He expressed his thanks to Stephen Hughes for providing invaluable legal support and strategic thinking for over 10 years and contributing to the growth and development of VGC.</p> <p>The Chair stated VGC deserves to be proud of what has been achieved and is optimistically looking forward to the future.</p>
6	<p>Treasurer's Report for 2020/21 Financial Year – Jackie Justin on behalf of Josie Kay</p> <p>Jackie Justin delivered the Treasurer's report on behalf of director/Treasurer Josie Kay.</p> <p>VGC has continued to improve its financial performance during 2020/21. VGC reports a net surplus for the year of \$326,488 and an increase of over 10% to the net asset position, putting VGC in a positive position for future growth and development.</p> <p>The Treasurer's report included a valuation of the 54,750 hours provided by volunteers to the organisation and the CFO expressed her thanks to each of those volunteers for their contribution.</p> <p>The annual financial audit was carried out by Dickfos Dunn Adam (DDA) who delivered an unqualified audit opinion. DDA also advised in the transition to a Company Limited by Guarantee and ensured VGC's financial reporting remained in line with statutory requirements.</p> <p>The Finance team at VGC works to continually improve processes and efficiency. The Jackie relayed the Treasurer's thanks to the broader team and everyone involved with VGC for their support during the year.</p>
7	<p>Audit Report, Financial Statements and Annual Report for 2020/21 Financial Year – Jackie Justin</p> <p>Jackie Justin presented the Audit Report, Financial Statements and Annual Report for 2020/21 Financial Year.</p> <p>There were no questions at the conclusion of the presentation.</p> <p>Resolved that the Audit Report, Financial Statements and Annual Report for 2020/21 Financial Year be approved.</p>

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SOCIAL:   

	MOVED: Alex Woodthorpe	SECONDED: Joy-Anne Fisher	CARRIED
8	Appointment of the auditor for 2020/21 Financial Year Jackie Justin recommended that Dickfos Dunn Adam (DDA) be re-appointed as Auditor for the 2021/22 Financial Year.		
	MOVED: Alex Woodthorpe	SECONDED: Joy-Anne Fisher	CARRIED
9	CEO's Report for 2010/21 Financial Year – Brad Cooper Brad Cooper (CEO) reported on VGC's performance and challenges over the reporting period. VGC has responded to many challenges and opportunities across the last financial year. There is a confidence from service partners in the person-centered approach applied by VGC to connect the elements of the Gold Coast that help to improve connection, promote wellness and facilitate recovery. The year has shown people the power of hope and optimism, the need to show compassion and care for others. The CEO commended the organisation for its resilience and ability to adapt to change after change. The response to COVID to adapt services and find different ways to connect with our customers was impressive. Some of the challenges from 2020/21 came from major policy changes. The funding landscape for volunteer recruitment changed dramatically and this saw VGC make the difficult decision to cease its activity in Tasmania and to focus only on South East Queensland. The 2020/21 financial year included the opening of The Venue in Volunteer Week in May 2021. The room has had great use by the community and has become an important part of the interface between VGC and the Gold Coast. The CEO recognised the significant contribution of VGC's Chair Peter Mark for his services to volunteering and his energy and skills he has brought to many community organisations and not-for-profits across the Gold Coast. The CEO thanked Peter on behalf of the Board, VGC and the Gold Coast community.		
10	Acknowledgment that the Public Liability Insurance is in place for 2020/21 Financial Year <ul style="list-style-type: none"> Brad Cooper confirmed insurance position for 2020/21 Financial Year 		
	CONFIRMED: Joy-Anne Fisher	SECONDED: Alex Woodthorpe	CARRIED

Head Office

PHONE: 07 5526 0688
EMAIL: reception@volunteeringgc.org.au
WEB: VolunteeringGC.org.au

ADDRESS: 2074 Gold Coast Hwy, Miami, QLD 4220

SOCIAL:   

11	Special Item (Resolution 1):		
	Initial Directors appointed at time of transition to Company Limited by Guarantee (April 2021) continue in office;		
	<ol style="list-style-type: none"> 1. Peter Mark (Chair) 2. Joy-Anne Fisher (Deputy Chair) 3. Josie Kay (Treasurer) 4. Justine Cirocco (Secretary) 		
	Total Votes:	12	
	Voted in Favour:	12	
	Voted Against:	0	
	Invalid Votes:	0	
	MOVED: Peter Mark	SECONDED: Joy-Anne Fisher	CARRIED
12	Special Item (Resolution 2):		
	Election of new Director(s) for 2020/21 Financial Year;		
	<ol style="list-style-type: none"> 1. Alex Woodthorpe (former casual appointee) 2. Evan Barker (former casual appointee) 3. Eligible member(s) nominating for a vacant position 		
	Total Votes:	12	
	Voted in Favour:	12	
	Voted Against:	0	
	Invalid Votes:	0	
	MOVED: Peter Mark	SECONDED: Joy-Anne Fisher	CARRIED
13	Special Item (Resolution 3):		
	Approval of the Board proposed membership classes (Explanatory Note #3)		
	Total Votes:	12	
	Voted in Favour:	12	
	Voted Against:	0	
	Invalid Votes:	0	
	MOVED: Peter Mark	SECONDED: Joy-Anne Fisher	CARRIED

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SOCIAL:   

14	Other business No other business.
15	Meeting close, thanks and refreshments Brad Cooper thanked Members, staff and guests for their attendance and invited all to have refreshments. The meeting closed at 4.35pm.

P. Allan
CHAIR

PETER MARK

Head Office

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EMAIL: reception@volunteeringgc.org.au
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ADDRESS: 2074 Gold Coast Hwy, Miami, QLD 4220

SOCIAL:



**Volunteering Gold Coast Ltd ABN
47 631 886 431
Financial Statements
For the Year Ended 30 June 2022**

Volunteering Gold Coast Ltd

ABN 47 631 886 431

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For the Year Ended 30 June 2022

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Volunteering Gold Coast Ltd

ABN 47 631 886 431

Directors' Report

30 June 2022

The Directors of the Company, being the responsible persons of the registered charity, present their report on Volunteering Gold Coast Ltd for the financial year ended 30 June 2022.

Information on Board Members

The names of each person who has been a Board Member or Director during the year and to the date of this report are:

Peter Mark
Joy-Anne Fisher
Josie Kay
Alexander Antony Woodthorpe
Harry Barker (resigned as board member February 2022)
Justine Cirocco

Directors/Board members have been in office since the start of the financial year to the date of this report unless otherwise stated.

Principal activities and significant changes in nature of activities

The principal activities of Volunteering Gold Coast Ltd during the financial year were:

- to develop and strengthen volunteering on the Gold Coast for the mutual benefit of the individual and the community.
- to provide direct community transport options to relieve the needs of the disadvantaged, particularly youth, the aged, sick and people with disability.

Significant changes

The COVID 19 pandemic continues to affect businesses with lockdowns and government imposed restrictions on interstate travel. The Directors have assessed that there is expected to be a minimal financial impact on the company operations, although there is a risk of financial impact if there are future lockdowns and restrictions on service provisions. Directors continue to monitor future budgets and cashflows to monitor the impact of the pandemic on the company's operations.

No other significant change in the nature of these activities occurred during the financial year.

Review of operations

The surplus of the Company after providing for income tax amounted to \$231,740 (2021: \$326,488).

The auditor's independence declaration as required under s 60-40 of the *Australian Charities and Not-For-Profits Commission Act 2012* is found on page 2 of the financial report.

Director: 
Director: 

Date: 15 September 2022



DICKFOS DUNN ADAM

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Volunteering Gold Coast Ltd

ABN 47 631 886 431

Auditor's independence declaration under s 60-40 of the Australian Charities and Not-for-Profits Commission Act to the Directors of Volunteering Gold Coast Ltd

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2022, there have been:

- (i) no contraventions of the auditor independence requirements as set out in section 60-40 of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.

T.L. Adam

A handwritten signature in blue ink, appearing to read 'T.L. Adam', is written over a faint, larger blue signature.

DICKFOS DUNN ADAM
Audit and Assurance

Dated: 15 September 2022

Southport

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Statement of Profit or Loss and Other Comprehensive Income For the Year Ended 30 June 2022

		2022	2021
	Note	\$	\$
Grant income	4	3,251,023	2,914,914
Other income	4	1,311,133	1,231,129
Volunteer income contribution		1,507,200	1,513,979
Total Revenue		6,069,356	5,660,022
Employee expenses		(2,792,105)	(2,296,884)
Volunteer expense contribution		(1,507,200)	(1,513,979)
Depreciation and amortisation expense		(252,184)	(273,991)
Other expenses	5	(1,267,152)	(1,227,765)
Finance costs	5	(18,975)	(20,915)
Surplus before income tax		231,740	326,488
Income tax expense	2(a)	-	-
Surplus for the year		231,740	326,488
Other comprehensive income, net of income tax			
Total comprehensive income for the year		231,740	326,488

The accompanying notes form part of these financial statements.

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Statement of Financial Position

As At 30 June 2022

	Note	2022 \$	2021 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	6	1,795,375	1,890,194
Trade and other receivables	7	233,289	51,326
Other assets	8	98,428	50,897
TOTAL CURRENT ASSETS		<u>2,127,092</u>	<u>1,992,417</u>
NON-CURRENT ASSETS			
Property, plant and equipment	9	<u>4,772,167</u>	<u>3,173,947</u>
TOTAL NON-CURRENT ASSETS		<u>4,772,167</u>	<u>3,173,947</u>
TOTAL ASSETS		<u>6,899,259</u>	<u>5,166,364</u>
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	10	555,176	299,918
Borrowings	11	70,024	178,872
Employee benefits	12	163,000	160,131
Other financial liabilities	13	<u>264,033</u>	<u>607,542</u>
TOTAL CURRENT LIABILITIES		<u>1,052,233</u>	<u>1,246,463</u>
NON-CURRENT LIABILITIES			
Borrowings	11	290,629	400,895
Employee benefits	12	<u>32,496</u>	<u>26,845</u>
TOTAL NON-CURRENT LIABILITIES		<u>323,125</u>	<u>427,740</u>
TOTAL LIABILITIES		<u>1,375,358</u>	<u>1,674,203</u>
NET ASSETS		<u>5,523,901</u>	<u>3,492,161</u>
EQUITY			
Reserves		2,977,115	1,177,115
Retained earnings		<u>2,546,786</u>	<u>2,315,046</u>
TOTAL EQUITY		<u>5,523,901</u>	<u>3,492,161</u>

The accompanying notes form part of these financial statements.

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Statement of Changes in Equity For the Year Ended 30 June 2022

2022

	Retained Earnings	Asset Revaluation Reserve	Total
	\$	\$	\$
Balance at 1 July 2021	2,315,046	1,177,115	3,492,161
Surplus for the year	231,740	-	231,740
Revaluation increment (decrement)	-	1,800,000	1,800,000
Balance at 30 June 2022	2,546,786	2,977,115	5,523,901

2021

	Retained Earnings	Asset Revaluation Reserve	Total
	\$	\$	\$
Balance at 1 July 2020	1,988,558	1,177,115	3,165,673
Surplus for the year	326,488	-	326,488
Balance at 30 June 2021	2,315,046	1,177,115	3,492,161

The accompanying notes form part of these financial statements.

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Volunteering Gold Coast Ltd

ABN 47 631 886 431

Statement of Cash Flows For the Year Ended 30 June 2022

	2022	2021
Note	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES:		
Receipts from customers	4,040,068	4,293,369
Payments to suppliers and employees	(3,845,515)	(3,574,792)
Interest paid	(17,475)	(20,915)
Net cash provided by/(used in) operating activities	177,078	697,662
CASH FLOWS FROM INVESTING ACTIVITIES:		
Purchase of property, plant and equipment	(50,895)	(90,995)
Net cash provided by/(used in) investing activities	(50,895)	(90,995)
CASH FLOWS FROM FINANCING ACTIVITIES:		
Proceeds from borrowings	19,618	198,040
Repayment of borrowings	(240,620)	(259,430)
Net cash provided by/(used in) financing activities	(221,002)	(61,390)
Net increase/(decrease) in cash and cash equivalents held	(94,819)	545,277
Cash and cash equivalents at beginning of year	1,890,194	1,344,917
Cash and cash equivalents at end of financial year	6 1,795,375	1,890,194

The accompanying notes form part of these financial statements.

6

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2022

The financial report covers Volunteering Gold Coast Ltd as an individual entity. Volunteering Gold Coast Ltd is a not-for-profit Company, limited by guarantee, registered and domiciled in Australia.

The financial statements, except for cash flow information, have been prepared on an accruals basis and are based on historical costs. The amounts presented in the financial statements are rounded to the nearest dollar.

The financial report was authorised for issue by those charged with governance on date of signing of the Directors' Declaration.

1 Basis of Preparation

The financial statements are general purpose financial statements that have been prepared in accordance with the Australian Accounting Standards - Simplified Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Act 2012*.

New and revised Australian Accounting Standards in issue but not yet effective

At the date of authorisation of these financial statements, the company has not applied the following new and revised accounting standards that have been issued but are not yet effective.

- AASB 2020-1 Amendments to Australian Accounting Standards -Disclosure of accounting policies;
- AASB 2020-1 Amendments to Australian Accounting Standards – Classification of Liabilities as Current or Non-Current;
- AASB 2021-2 Disclosure of Accounting Policies, Changes in Accounting Estimates and Errors—Definition of Accounting Estimates; and

The directors do not expect that the adoption of the Standards listed above will have a material impact on the financial statements of the company in future periods, except as noted below:

Amendments to AASB 2020-1 Presentation of Financial Statements and Making Materiality Judgements—Disclosure of Accounting Policies.

The amendments change the requirements with regard to disclosure of accounting policies. The amendments replace all instances of the term 'significant accounting policies' with 'material accounting policy information'. Accounting policy information is material if, when considered together with other information included in an entity's financial statements, it can reasonably be expected to influence decisions that the primary users of general purpose financial statements make on the basis of those financial statements. The supporting paragraphs in the standard are also amended to clarify that accounting policy information that relates to immaterial transactions, other events or conditions is immaterial and need not be disclosed. Accounting policy information may be material because of the nature of the related transactions, other events or conditions, even if the amounts are immaterial. However, not all accounting policy information relating to material transactions, other events or conditions is itself material. The Board plans to develop guidance and examples to explain and demonstrate the application of the 'four-step materiality process'. The amendments to this standard are effective for annual periods beginning on or after 1 January 2023, with earlier application permitted and are applied prospectively.

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2022

1 Basis of Preparation (continued)

Amendments to AASB 2020-1 Presentation of Financial Statements—Classification of Liabilities as Current or Noncurrent.

The amendments affect only the presentation of liabilities as current or non-current in the statement of financial position and not the amount or timing of recognition of any asset, liability, income or expenses, or the information disclosed about those items. The amendments clarify that the classification of liabilities as current or non-current is based on rights that are in existence at the end of the reporting period, specify that classification is unaffected by expectations about whether an entity will exercise its right to defer settlement of a liability, explain that rights are in existence if covenants are complied with at the end of the reporting period, and introduce a definition of 'settlement' to make clear that settlement refers to the transfer to the counterparty of cash, equity instruments, other assets or services. The amendments are applied retrospectively for annual periods beginning on or after 1 January 2023, with early application permitted.

Amendments to AASB 2021-2 Disclosure of Accounting Policies, Changes in Accounting Estimates and Errors—Definition of Accounting Estimates.

The amendments replace the definition of a change in accounting estimates with a definition of accounting estimates. Under the new definition, accounting estimates are "monetary amounts in financial statements that are subject to measurement uncertainty". The definition of a change in accounting estimates was deleted. Directors will assess the impact of this amendment. The amendments are effective for annual periods beginning on or after 1 January 2023 to changes in accounting policies and changes in accounting estimates that occur on or after the beginning of that period, with earlier application permitted.

2 Summary of Significant Accounting Policies

(a) Income Tax

The Company is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

(b) Leases

(i) Finance Leases

Leases of fixed assets where substantially all the risks and benefits incidental to the ownership of the asset, but not the legal ownership that are transferred to the Company are classified as finance leases.

Finance leases are capitalised by recording an asset and a liability at the lower of the amounts equal to the fair value of the leased property or the present value of the minimum lease payments, including any guaranteed residual values. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for the period.

(ii) Adoption of short term leases or low value asset exception

Exceptions to lease accounting - AASB 16 Leases

The Company has elected to apply the exceptions to lease accounting for leases of low-value assets. The Company recognises the payments associated with these leases as an expense on a straight-line basis over the lease term.

There are no operating leases over low-value limit that require treatment in accordance with AASB 16

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2022

2 Summary of Significant Accounting Policies (continued)

(c) Revenue and other income

Revenue is recognised when the amount of the revenue can be measured reliably, it is probable that economic benefits associated with the transaction will flow to the Company and specific criteria relating to the type of revenue as noted below, has been satisfied.

Donations and bequests are recognised as revenue when received. Interest revenue is recognised using the effective interest rate method.

AASB 15 Revenue from Contracts with Customers

Where grant income arises from an agreement which is enforceable and contains sufficiently specific performance obligations then the revenue is recognised when control of each performance obligation is satisfied.

The performance obligations are varied based on the agreement. Each performance obligation is considered to ensure that the revenue recognition reflects the transfer of control and within grant agreements there may be some performance obligations where control transfers at a point in time and other which have continuous transfer of control over the life of the contract.

Where control is transferred over time, generally the input methods being either costs or time incurred are deemed to be the most appropriate methods to reflect the transfer of benefit.

AASB 1058 Recognition of Volunteer Services

The financial statements have reported in the financial year 30 June 2022 the financial impact to the charity on contribution of volunteer services within the organisation. The company has confirmed that the following volunteers contributed total hours of service in the following areas during the financial year:

Administration	7,278 hours
Aged Care Visitors	13,260 hours
Transport Drivers	31,622 hours
Accessible Beaches	2,448 hours

To calculate the financial impact of these volunteers an estimated wage rate ranging \$25-\$29 per hour has been used to calculate the income contribution from volunteers of \$1,507,200 (2021: \$1,513,979).

(d) Goods and services tax (GST)

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payable are stated inclusive of GST.

Cash flows in the statement of cash flows are included on a gross basis and the GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the taxation authority is classified as operating cash flows.

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2022

2 Summary of Significant Accounting Policies (continued)

(e) Property, plant and equipment

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment.

Items of property, plant and equipment acquired for nil or nominal consideration have been recorded at the acquisition date fair value.

Land

Land and buildings are measured using the revaluation model. The land and property was revalued by PP&E Valuations Pty Limited on 30 May 2022. The land has been revalued in line with the valuation, with the revaluation increment disclosed in the statement of changes in equity as at 30 June 2022.

Property, Plant and equipment

Property, Plant and equipment, including building improvements are measured using the cost model.

Depreciation

Property, plant and equipment, excluding freehold land, is depreciated on a straight-line basis over the assets useful life to the Company, commencing when the asset is ready for use.

The depreciation rates used for each class of depreciable asset are shown below:

Fixed asset class	Depreciation rate
Buildings and improvements	4%-10%
Other Property, Plant and Equipment	5%-33%

At the end of each annual reporting period, the depreciation method, useful life and residual value of each asset is reviewed. Any revisions are accounted for prospectively as a change in estimate.

(f) Cash and cash equivalents

Cash and cash equivalents comprises cash on hand, demand deposits and short-term investments which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2022

2 Summary of Significant Accounting Policies (continued)

(g) Employee benefits

Provision is made for the Company's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be wholly settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Employee benefits expected to be settled more than one year after the end of the reporting period have been measured at the undiscounted value of the estimated future cash outflows to be made for those benefits. In determining the liability, consideration is given to the probability that the employee may satisfy vesting requirements.

3 Critical Accounting Estimates and Judgments

The Directors make estimates and judgements during the preparation of these financial statements regarding assumptions about current and future events affecting transactions and balances.

These estimates and judgements are based on the best information available at the time of preparing the financial statements, however as additional information is known then the actual results may differ from the estimates.

The significant estimates and judgements made have been described below.

Key estimates - impairment of property, plant and equipment

The Company assesses impairment at the end of each reporting period by evaluating conditions specific to the Company that may be indicative of impairment triggers.

Key judgement - land held at fair value

An independent valuation of property (land and buildings and improvements) carried at fair value was obtained on 30 May 2022. The Directors have reviewed this valuation and adjusted for the valuation increment as disclosed in note 2(e). The Directors have determined the buildings and improvements are to be carried at cost and depreciated in line with prior period. They have assessed the value as fairly stated and requiring no impairment.

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2022

4 Revenue and Other Income

	2022	2021
	\$	\$
Grants	3,251,023	2,914,914
Total Grant Revenue	3,251,023	2,914,914
Other Income		
- Donations and sponsorship	106,928	22,473
- Membership fees	16,130	13,792
- General Income	21,194	15,307
- Insurance claims	37,185	-
- Interest income	1,068	1,620
- NDIS Support Income	14,574	13,831
- GCCC shuttle bus	181,606	160,144
- Transport contributions	722,783	759,379
- Oncology GCHF	209,665	189,419
- Cashflow boost	-	50,000
- Profit/(Loss) on disposal of assets	-	5,164
Total other income	1,311,133	1,231,129

5 Other expense

The result for the year was derived after charging / (crediting) the following items:

	2022	2021
	\$	\$
Finance Costs		
Interest expense	18,975	20,915
Total finance costs	18,975	20,915
Other expenses:		
Administration costs	585,839	523,174
Audit fees	6,200	5,800
Consultancy	120,487	47,218
Insurance	19,910	20,974
Motor Vehicle and Transport costs	458,181	417,849
Outsourced assistance	76,535	212,750
Total other expenses	1,267,152	1,227,765

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2022

6 Cash and Cash Equivalents

	2022	2021
	\$	\$
Cash on hand	4,358	9,800
Bank balances	1,791,017	1,880,394
Total cash and cash equivalents	1,795,375	1,890,194

7 Trade and Other Receivables

CURRENT		
Trade receivables	76,122	50,922
Provision for impairment	-	(211)
	76,122	50,711
Other receivables	157,167	615
Total current trade and other receivables	233,289	51,326

8 Other Assets

CURRENT		
Prepayments	89,303	42,202
Gift cards	9,125	8,695
Total other assets	98,428	50,897

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2022

9 Property, plant and equipment

	2022	2021
	\$	\$
Freehold land		
At fair value	3,000,000	1,200,000
Total Land	3,000,000	1,200,000
Buildings		
At cost	2,146,748	2,138,378
Accumulated depreciation	(653,852)	(566,174)
Total buildings	1,492,896	1,572,204
Total land and buildings	4,492,896	2,772,204
Furniture, fixtures and fittings		
At cost	28,021	28,345
Accumulated depreciation	(23,039)	(22,111)
Total furniture, fixtures and fittings	4,982	6,234
Motor vehicles		
At cost	724,819	696,819
Accumulated depreciation	(494,600)	(353,023)
Total motor vehicles	230,219	343,796
Office equipment		
At cost	34,177	31,348
Accumulated depreciation	(21,795)	(16,559)
Total office equipment	12,382	14,789
Computer equipment		
At cost	111,134	114,317
Accumulated depreciation	(79,446)	(77,393)
Total computer equipment	31,688	36,924
Total property, plant and equipment	4,772,167	3,173,947

Volunteering Gold Coast Ltd**ABN 47 631 886 431****Notes to the Financial Statements
For the Year Ended 30 June 2022****9 Property, plant and equipment (continued)****(a) Movements in carrying amounts of property, plant and equipment**

Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year:

	Land \$	Buildings and improvements \$	Furniture, Fixtures and Fittings \$	Motor Vehicles \$	Office Equipment \$	Computer Equipment \$	Total \$
Year ended 30 June 2022							
Balance at the beginning of year	1,200,000	1,572,204	6,234	343,796	14,789	36,924	3,173,947
Additions	-	8,370	-	28,000	2,901	11,624	50,895
Disposals	-	-	-	-	-	(491)	(491)
Depreciation expense	-	(87,678)	(1,252)	(141,577)	(5,308)	(16,369)	(252,184)
Revaluation increase	1,800,000	-	-	-	-	-	1,800,000
Balance at the end of the year	3,000,000	1,492,896	4,982	230,219	12,382	31,688	4,772,167

Volunteering Gold Coast Ltd**ABN 47 631 886 431****Notes to the Financial Statements
For the Year Ended 30 June 2022****9 Property, plant and equipment (continued)****(a) Movements in carrying amounts of property, plant and equipment (continued)**

	Land	Buildings and improvements	Furniture, Fixtures and Fittings	Motor Vehicles	Office Equipment	Computer Equipment	Total
	\$	\$	\$	\$	\$	\$	\$
Year ended 30 June 2021							
Balance at the beginning of year	1,200,000	1,659,750	8,202	427,420	19,590	35,423	3,350,385
Additions	-	-	-	85,756	-	15,456	101,212
Disposals	-	-	(374)	(3,091)	(1)	(193)	(3,659)
Depreciation expense	-	(87,546)	(1,594)	(166,289)	(4,800)	(13,762)	(273,991)
Balance at the end of the year	1,200,000	1,572,204	6,234	343,796	14,789	36,924	3,173,947

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2022

10 Trade and Other Payables

	2022	2021
	\$	\$
Current		
Trade payables	64,845	42,995
Other creditors and accruals	452,461	206,402
GST payable	4,527	15,197
Credit Card	2,744	3,134
NDIS repayment	-	17,850
Superannuation payable	30,599	14,340
Total current trade and other payables	555,176	299,918

11 Borrowings

CURRENT		
Lease liability secured	11,002	88,271
Bank loans	59,022	90,601
Total current borrowings	70,024	178,872
NON-CURRENT		
Lease liability secured	90,795	175,614
Bank loans	199,834	225,281
Total non-current borrowings	290,629	400,895
Total borrowings	360,653	579,767

The mortgage is secured over the Company's premises at 2074 Gold Coast Highway, Miami.

12 Employee Benefits

Current liabilities		
Long service leave	59,575	43,944
Annual leave	103,425	116,187
Total current employee benefits	163,000	160,131
Non-current liabilities		
Long service leave	32,496	26,845
Total non-current employee benefits	32,496	26,845

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2022

13 Other Financial Liabilities

	2022	2021
	\$	\$
CURRENT		
Government grants carried forward	255,816	595,939
Memberships in advance	8,217	11,603
Total current other financial liabilities	264,033	607,542

14 Reserves

Asset revaluation reserve

The asset revaluation reserve records fair value movements in land value held under the revaluation model. See note 2(e) disclosure on valuation increase based on land valuation performed by independent valuer.

15 Leasing Commitments

(a) Operating leases

Minimum lease payments under non-cancellable operating leases:

- not later than one year	-	2,000
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The Company leased a photocopier with a lease amount of \$2,000 per month excluding GST. The lease started 28/7/2016 and is for a 60 month term, expiring July 2021. As at 30 June 2022 there are no new operating lease commitments.

16 Key Management Personnel Remuneration

The total remuneration paid to key management personnel of the Company is \$295,891 (2021: \$170,401).

17 Fair Value Measurement

The Company measures the following assets and liabilities at fair value on a recurring basis:

- Property, plant and equipment
 - Land
 - Buildings and improvements

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2022

18 Contingencies

The company has acted to ensure all staff are paid against the relevant award. This has resulted in the expense of back payments within salaries to the staff whom required reclassification. Currently industrial laws allow for any employee, current or past, to assert a claim of incorrect payment which is then tested. At the time of writing the company does not have any pending cases therefore no provision has been made for further costs. However if any additional staff submit a claim there is the risk the company will incur further expenses if back pay payments are claimed and payments are determined to be required.

In the opinion of the Directors the Company there were no other contingent assets or contingent liabilities as at 30 June 2022 (30 June 2021: None).

19 Related Parties

There are no related party transactions requiring disclosure in these financial statements for year ended 30 June 2022 (2021: nil).

20 Events after the end of the Reporting Period

The COVID 19 pandemic is ongoing, and whilst it has impacted the Company's operations up to 30 June 2022, it is not practicable to estimate the potential impact, positive or negative, after the reporting date. The situation is rapidly developing and is dependent on measures imposed by the Australia Government and other countries, such as maintaining social distancing requirements, quarantine, travel restrictions and any economic stimulus that may be provided.

No other matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Company, the results of those operations or the state of affairs of the Company in future financial years.

21 Economic Dependence

Volunteering Gold Coast is dependent on grant funds provided from federal, state and local governments and other commercial income streams. The Directors have no reason to believe that the relevant government authorities and commercial income source will cease in the future and therefore assess the company as a going concern. Grant funding is secured until June 2023.

22 Statutory Information

The registered office and principal place of business of the company is:

Volunteering Gold Coast Ltd
2074 Gold Coast Highway
Miami QLD 4218

Volunteering Gold Coast Ltd

ABN 47 631 886 431

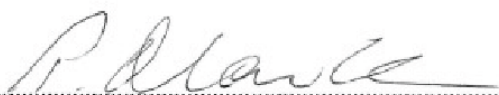
Directors' Declaration

The Directors declare that in the Directors' opinion:

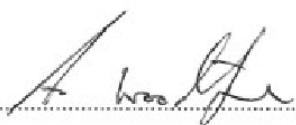
- there are reasonable grounds to believe that the company is able to pay all of its debts, as and when they become due and payable; and
- the attached financial statements are in compliance with Australian Accounting Standards - simplified Disclosure Requirements; and
- the financial statements and notes thereto are prepared in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, including compliance with accounting standards and giving a true and fair view of the financial position and performance of the company.

Signed in accordance with a resolution of the Directors in accordance with subsection 60.15(2) of the Australian Charities and Not-for-profit Commission Act 2012 on behalf of the Directors.

Director



Director



Dated this 15th day of September 2022

INDEPENDENT AUDITORS REPORT TO THE MEMBERS OF VOLUNTEERING GOLD COAST LTD

Unqualified Audit Opinion

We have audited the financial report of Volunteering Gold Coast Ltd (the Company), which comprises the statement of financial position as at 30 June 2022, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the Board Members declaration.

In our opinion, the accompanying financial report is in accordance with Division 60 the Australian Charities and Not-For-Profits Commission Act 2012 and the Corporations Act 2001, including:

- (i) Giving a true and fair view of the Company's financial position as at 30 June 2022 and of its financial performance for the year then ended; and
- (ii) Complying with Australian Accounting Standards – Simplified Disclosure Requirements.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Company in accordance with the auditor independence requirements of division 60 of the Australian Charities and Not-For-Profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of the Board Members of the Financial Report

The Board Members of the Company are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of Division 60 of the Australian Charities and Not-For-Profits Commission Act and is appropriate to meet the needs of the members. The Board Members' responsibility also includes such internal control as the Board Members determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board Members are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Board Members either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

**INDEPENDENT AUDITORS REPORT TO THE MEMBERS OF
VOLUNTEERING GOLD COAST LTD**

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board Members.
- Conclude on the appropriateness of the Board Members use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Board Members regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

DICKFOS DUNN ADAM
Audit & Assurance

DICKFOS DUNN ADAM


T L Adam

Dated: 15 September 2022
SOUTHPORT

