

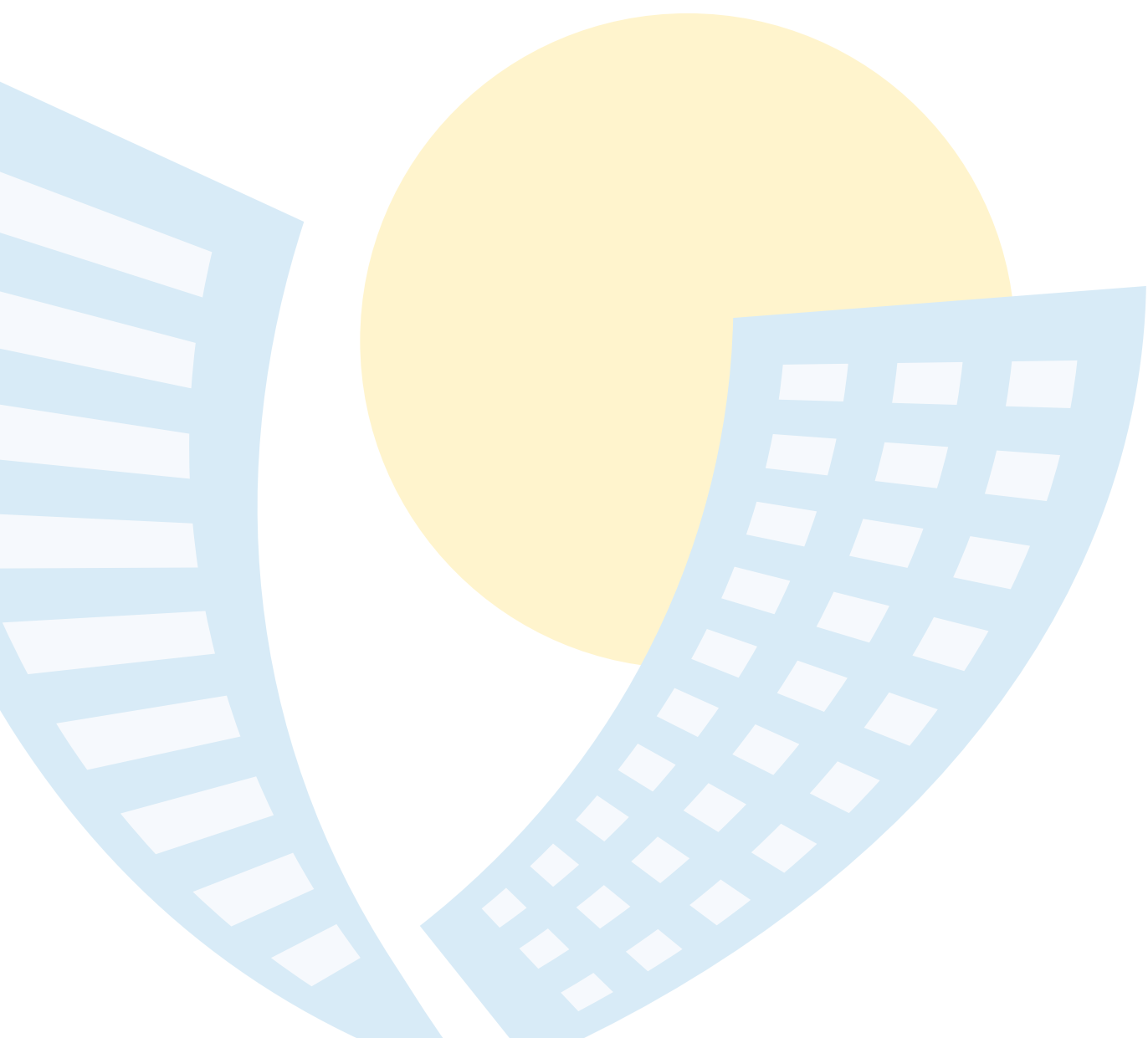


Volunteering
Gold Coast



ANNUAL REPORT

2023



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CORPORATE OVERVIEW

Board of Directors

Josie Kay	Chair
Joy-Anne Fisher	Deputy Chair
Alex Woodthorpe	Treasurer
Ben Naday	Secretary
Peter Mark	Executive Director
Steven Giles	Executive Director
Brad Cooper	Executive Director

Executive Management Team

Brad Cooper	Chief Executive Officer
Cherie Campbell	Chief Finance & Risk Officer
Jo Jones	General Manager Community Services
George Thie	General Manager Volunteer Operations and Partnerships
Nicole Smith	General Manager Marketing & Communications

Patron

The Honorable Dame Quentin Bryce AD CVO

Ambassadors

Dawn Fraser AC MBE
Nick Scott
Annabelle Stephenson

Contact Details

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volunteeringgc.org.au
reception@volunteeringgc.org.au

Registered Office and Postal Address

2074 Gold Coast Highway MIAMI QLD 4220
ABN: 47 631 886 431
Auditors: Dickfos Dunn Adam

ACKNOWLEDGEMENT OF COUNTRY

We respectfully acknowledge the people of the Yugambeh language region, the traditional owners of the land on which we meet and pay our respect to their elders past and present, and all Aboriginal and Torres Strait Islander Peoples here today.

Change is both a disruption and an opportunity that continually appeared in Volunteering Gold Coast (VGC) across the 2022-23 financial year. Our ability as an organisation to withstand and thrive in periods of change is built on our culture and the legacy of the service of those who have served the organisation before us. We recognise and celebrate the wisdom and vision of our founder Peter Mark who last year passed on the role of Chair to Josie Kay. VGC continues to be governed by an esteemed group of skilled individuals who volunteer their time to give back to the organisation and the communities we serve.

It is a deeply held belief by our Board that communities are inclusive and stronger when volunteering thrives. Our mission compels us to have our organisation reach as many people experiencing disadvantage as possible through our services and programs, and we are motivated to always be better in these actions. As a Board and Executive Team, we have made the shift from thinking of ourselves as a Not-For-Profit entity to a for-purpose entity where our services are desired by the community and the profit we generate sustains us.

This year has been a year of reforms. Not a single part of our organisation was untouched by reform and this has become a transition year for VGC to be ready for the widespread implementation of new models of transport services and volunteering. We are grateful for the conviction shown across VGC by our people to adapt to these changes.

Much of our funding is provided through Commonwealth Grants and we welcomed a new federal government who have chosen to continue to implement the reforms commenced by the previous government. We saw significant increases in the cost of living and inflation result in back-to-back years of significant wage rises and substantial increases in the costs of fuel that contributed to bottom-line impacts. Most significantly we

saw people having to choose between volunteering or undertaking an activity that might generate income for them. As an organisation, we could have reduced our service activity to match volunteer availability. Our response was to take on some short-term additional labour costs to ensure vulnerable members of the community continued to access transport services.

A key measure of our success comes from the feedback we receive from our customers. This year we focussed on the people using our transport service and invited their feedback via a survey and focus group exercise. As a Board, we can see feedback from customers that is proudly displayed within the office, and whilst each person's experience with us is important we have valued the effort and information that has come from the broader survey.

Common to the stories is a theme of loneliness and isolation that is broken when people engage with our transport service. We have a deep understanding of the impact we have through this service and whilst we provide safe and reliable vehicles we know that our drivers and carers create an experience that is adored by most of our customers. We are grateful that our customers trust us to support them – it is indeed a great privilege.

It was a big year for the volunteering sector right across Australia. The prevailing policy settings would see the removal of Volunteer Resource Centres across Australia – including ours. VGC supported the National Network of Volunteer Resource Centres to advocate and lobby for support from the newly elected Hon Amanda Rishworth MP, who in opposition had been a vocal supporter of place-based volunteer centres like VGC. Volunteering became part of the national conversation at times with the coverage led by VGC and ABC Radio Gold Coast, resulting in a 12-month lifeline for 37 Volunteer Resource Centres across the country.

In March 2023 we were part of the 2032 Olympics and Paralympics Legacy Action Plan – one of only two organisations explicitly focussed on volunteering to be at the table. Athletes, past athletes, sporting administrators, Councils, charities and community leaders concluded that the most desired outcomes would support the themes of inclusion and accessibility with a detailed plan to be developed from this event. The planning form served as a catalyst for other conversations linked in the Queensland Government's Year of Accessible Tourism.

Our fourth season of delivering the accessible beaches program with the City of Gold Coast and partner Surf Life Saving Clubs saw great demand for an accessible experience for people living with a disability and people with accessible needs. The program extended to Ian Dipple Lagoon and was embraced by the local community and those seeking a flat water experience. The program has been successful on many levels and we are disappointed to see support for the program not be forthcoming in the year of accessible tourism. As a Board, we have committed to operating the program whilst ongoing financial support is secured.

Finally, we recognise the ongoing commitment to volunteering across the Gold Coast by celebrating the Gold Coast Volunteer Awards. This year's ceremony at The Star ignited the passion people have for volunteering and affirmed that volunteering can be transformative for people and organisations. Volunteers often don't seek accolades for their efforts and at times volunteer managers find it difficult to single out one volunteer over others for recognition. Through the Awards we seek to shine a spotlight on excellence and give volunteering the appropriate limelight and recognition for the changes made to benefit our community.

Next year will bring a different suite of challenges and opportunities. As we move forward we continue to strengthen our focus and energy as a Board and leadership team to ensure our workforce are intent on addressing disadvantage across the Gold Coast. We look forward to growing together and celebrating our impact with you next year.

"I have two granddaughters living in Brisbane. Both work full-time, so I see them seldom. If I didn't have VGC, I'd be a woeful mess of depression, anxiety, sadness, loneliness & screaming frustration. I'd be at home alone, staring at the TV, and my mental health would be trashed. I'm hearing impaired, and loneliness is a different kind, not being able to talk on the phone, which is vital in building relationships. VGC helps fill this gap and maintain my humanity. I just feel "whole" because my needs are met by VGC."

- Name withheld.

ACCESSIBLE BEACHES

#AccessibleSummer

2023 is the Year of Accessible Tourism, part of the 'Towards Tourism 2032' strategy to make Queensland a destination for people of all abilities. The perfect opportunity for VGC to leverage the Accessible Beaches program and promote many of the beaches as accessible for visitors of all abilities.

In partnership with the City of Gold Coast, who have provided the beach mats and some of the equipment, the Accessible Beaches program is led by volunteers on weekdays and weekends at Surfers Paradise, Neptune RLSC at Tallebudgera Creek, Mermaid Beach SLSC and John Dipple Lagoon. The fourth season of this program expanded with an additional location added.

The new location Ian Dipple Lagoon in Labrador is the first location offering multiple days with one of them being a Wednesday, the first official weekday added to the program. This allows NDIS participants a more cost-effective option for support worker costs to participate which coincides with a Saturday at this location.

Mermaid Beach was also added as a new location. Activated every Sunday during the summer surf lifesaving season to complement Surfers Paradise Beach and Tallebudgera Creek.

Accessibility and Inclusion are starting to resonate with local event organisers as Volunteering Gold Coast was approached for a solution to make events more inclusive for attendees. Major Events Gold Coast commissioned Volunteering Gold Coast to lay down the accessible matting for their Springtime Music Festival to celebrate the end of winter and the beginning of the warmer seasons.

VGC would like to thank the City of Gold Coast and local Surf Clubs for their support in making this initiative a success. VGC is pleased to announce that the upcoming

fifth season of Accessible Beaches will continue as a privately funded program as the previous grant funding arrangement has ceased. VGC is always interested to hear from organisations wishing to collaborate in this community initiative.

The Accessible Beaches program has been a positive illustration of Volunteering Gold Coast's commitment to supporting our local community and creating social impact for people living with a disability through volunteerism.



Accessible Beaches

4

NUMBER OF LOCATIONS

188

BEACH PARTICIPANTS

1356

VOLUNTEER SHIFTS

339

VOLUNTEER HOURS CONTRIBUTED



Making Gold Coast beaches more inclusive



Greater accessibility for the Gold Coast community



COMMUNITY VISITOR SCHEME

Volunteering Gold Coast was granted funding for the nationwide Community Visitor Scheme (CVS) whereby volunteers visit older people to provide friendship and companionship. Visits are available to anyone receiving government-subsidised Residential Aged Care or Home Care Packages.

The purpose of this program is to improve the quality of life for the recipient and the volunteer. With the goal to combat loneliness and isolation that is sadly, very common in nursing homes and residential homes of older Australians.

Increasing social interaction and engagement is life-changing for many. Given this is a government-funded initiative, there is no cost to the recipients receiving the visit.

The scheme has matured over its three years. Communities of practice have supported VGC to engage with and develop alongside other Community Visitor Scheme providers.

Volunteering Services

Volunteering Gold Coast advertises for roles and refers volunteers to its members to help them achieve a positive social impact related to the course they represent and support their financial sustainability.

Due to the low unemployment rate on the Gold Coast over the last 12 months coupled with the increase in the cost of living, the need for volunteers has never been higher within our member base with the number of volunteer roles advertised up approximately 10%, averaging 240 each month compared to the average of 220 the previous year.

Volunteering Gold Coast focussed on the volunteer experience between a volunteer wishing to volunteer and being referred to a VGC Member. VGC understood that the longer this 'wait time' was for a volunteer to receive feedback, the less likely a successful outcome would occur for both the volunteer and the receiving organisation. Many of the roles need to go through probity checks which is why there may be a somewhat lengthy process with the on-boarding of volunteers.

On average Volunteering Gold Coast was able to keep the volunteer experience from submitting an 'Expression of Interest' for a role to being referred to a Member to pursue the volunteering opportunity from 17 days down to 12 days. VGC expects to make further improvements through the redesign on systems and the provision of contemporary tools to support the workforce.

Volunteering Gold Coast is committed to being the leading volunteer resource recruitment centre on the Gold Coast and West Moreton region.



CVS Statistics and Outcomes



1 in 3 Australians say they often feel lonely



VGC FACILITATED

2261 VOLUNTEER HOURS

of visitation to lonely and isolated older members of the Gold Coast community in the 22/23 FY.

VGC FACILITATED

161 COMMUNITY VISITS

to lonely and isolated older members of the Gold Coast community in the 22/23 FY.

Men and women are equally lonely



3 in 10 women are lonely



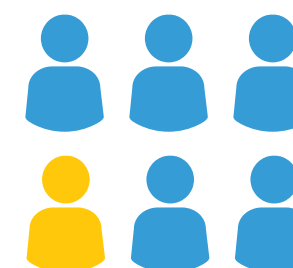
3 in 10 men are lonely

31%

Nearly 1 in 3 Aussies say they are ashamed when they feel lonely

46%

Nearly 1 in 2 Aussies who feel lonely are too embarrassed to admit it to others



1 in 6 Australians are experiencing severe loneliness

NATIONAL VOLUNTEER WEEK

15-21 May 2023

National Volunteer Week is Australia's largest annual celebration of volunteering, celebrated 15-21 May in 2023. Each year this special event recognises the crucial role of volunteers in supporting our nation and encourages people to start volunteering.

All around Australia organisations and Not-For-Profits host events and celebrations that honour, recognise and reward thousands of volunteers. Without them, the majority of organisations simply wouldn't be sustainable.

This year Volunteering Gold Coast hosted many events throughout the week. The week commenced with a lunch that recognised the length of service of the VGC volunteers.

A special thank you goes out to Event Cinemas at Robina Town Centre, who hosted blockbuster 'The Guardians of the Galaxy', and generously provided the cinema, popcorn and drinks, all complimentary, for the entire volunteering team and supporters of volunteers.

Robina Town Centre, who is one of Volunteering Gold Coast's partners, allowed VGC to host a pop-up stand over two days in the Kitchens, to promote the Accessible Beaches program and to recruit volunteers.

The senior management team wore their corporate volunteering hats proudly when they volunteered their time at Burleigh Church of Christ for a few hours.

With Josie Kay, VGC Chair volunteering in the Op Shop, Brad Cooper CEO, Cherie Campbell, Jo Jones and Leonie Kennedy volunteering in the mini supermarket, George Thie volunteering in the coffee shop and Orange Sky, and Nicole Smith also volunteering in the Op Shop.

Working together with the team outside of day-to-day work was incredibly rewarding. We all had such a fun time and it really made me want to do more for my community.

Nicole Smith,
GM Marketing & Communications.



GOLD COAST VOLUNTEER AWARDS

The Gold Coast Volunteer Awards were held on Friday 2nd December 2022, for the first time, at the spectacular venue The Star at Broadbeach. This exclusive event showcased the high achievements of individuals, organisations, community groups, diversity and inclusion initiatives, student volunteering programs and corporate social responsibility initiatives.

This is the only event of its kind on the Gold Coast that connects corporates, Not-For-Profits and the Gold Coast Community. Highlights from this event included the special video message by the VGC Patron – Dame Quentin Bryce AD, CVO, congratulating the finalists and acknowledging VGC's founder Peter Mark for his 25+ years with the organisation, as well as the video message from the Hon Leeanne Enoch - Minister for Communities, Minister for Treaty, Minister for Aboriginal and Torres Strait Islander Partnerships and Minister for the Arts, acknowledging all of the entries, congratulating the finalists and the winners. The event was electric with 200 people in the room all celebrating personal achievements, networking and socialising.

There were six categories within the awards including Youth Volunteer of the Year, Diversity Inclusion Initiative of the Year, Student Volunteer Program of the Year, Corporate Social Impact Award of the Year, Community Program / Organisation of the Year and Volunteer of the Year.

The major sponsor for the awards was Robina Town Centre – with the Robina Town Centre Diversity & Inclusion category naming rights, with six table sponsors included: Calvary, Clarity IT, Brian's Auto, GC Disability Youth and Ray Stevens MP and Alex Woodthorpe. With four seats sponsored by Murray Watt MP. We are extremely grateful for the sponsorships that covered the costs of the event.



COMMUNITY COLLABORATION

In February 2023, Board Chair Josie Kay, Secretary Ben Naday, CEO Brad Cooper and GM - Volunteering Operations and Partnerships – George Thie attended the National Volunteering Conference in Canberra, organised by Volunteering Australia. The conference explored the future of volunteering and showcased the launch of the new National Strategy for Volunteering. Brad Cooper led a panel discussion regarding the importance of governance for volunteer directors.

In March 2023, the City of Gold Coast invited VGC and other local volunteering groups to participate in the Gold Coast Volunteering Collective. Here, volunteering resource centres came together to explore current challenges, priorities and views on future collective actions. The workshop also provided a longstanding need for organisations to come together, reconnect and share innovative and best practice ideas for promoting volunteering in the sector, particularly in a post-pandemic era. The information collected will help the City to better support the sector and inform the delivery of actions including the city's volunteering program of work.

Also in March, VGC was invited to provide much-needed feedback on the Brisbane 2032 Olympic and Paralympic Games Legacy Action Plan. VGC was invited to participate in a workshop to provide feedback on potential legacy themes and focus areas and the development of a legacy vision. This will help shape the Brisbane 2032 Legacy Plan in a way that will be a valuable benefit for the community, the economy and the environment.

Objectives need to be created with the goal to be achieved by 2042. A Games Legacy Consultation Paper will be created that includes sustainable benefits from the Brisbane 2032 Olympic and Paralympic Games. 500 people were selected from Queensland to attend.



EMPLOYEE ENGAGEMENT

The Employee Engagement Survey provided Volunteering Gold Coast with an organisational measure to facilitate opportunities and wins regarding:

- **Vision & Communication**
- **Culture & Team**
- **Leadership**
- **Working Conditions**
- **Performance & Development**

In 2022/23 the participation rate, allowed the outcomes to be acknowledged. Overall they were positive results and identified opportunities for improvement. The most significant improvement compared to the previous year was the continuing trend of employees taking up the position of being a positive promoter of the organisation.

OVERALL WINS



Employees are connected to VGC's purpose and mission



Employees feel supported by the Leadership Team

Great improvements acknowledged between the previous year and this FY, shifting from neutral to promoters



Employees are happy with their working conditions in terms of flexibility and environment



EVENT VOLUNTEERING

Volunteering Gold Coast is dedicated to collaborating with community organisations and Not-For-Profits that support their events to successfully contribute to making a difference on the beautiful Gold Coast.

Volunteering Gold Coast has not only been a hub for supporting and promoting community events, but it's also a ticket for individuals to expand their skills, meet like-minded people, give back and celebrate the community spirit. Events are the perfect avenue for individuals to align with their social conscience.

Event volunteer recruitment has proven to be a success and is perfect for a more spontaneous volunteering option. Suitable for people who are extremely keen to give back and is perfect for the entire family or friendship groups to get involved together, as well as individuals who are happy to help out for a few hours, but are not locked into regular time frames.

The events VGC has recruited for last FY aligned with a variety of people's interests. This included the arts, child support, homelessness, outdoor gardens, mental health, schoolies celebrations, Giving Days, and Christmas Wrapping.

Volunteering Gold Coast has supported 12 events and organisations to recruit efficient volunteers over the past 22/23 FY. This equates to 400 volunteers being referred to support the various events.



“Volunteering Gold Coast has been an invaluable partner for the Gold Coast Eisteddfod in our quest to recruit new volunteers over the past two years. The team has assisted in helping us find enthusiastic individuals who are eager to contribute their time and talents to the Gold Coast Eisteddfod. Volunteering Gold Coast has attracted a diverse pool of volunteers. These new volunteers have infused fresh energy into our existing team - one as young as 12 - who has been fabulous. We look forward to continuing this partnership and making a positive impact on our community for years to come.”

Nicci Wilson GM | Gold Coast Eisteddfod

“Here at Bravehearts we rely heavily on the support from Volunteering Gold Coast to help source much needed volunteers for our charity events throughout the year. The team is always efficient in getting the event applications out to their audience and we always receive an amazing response! We wouldn't be able to host successful fundraising events without their help!”

Alyce Cowling Fundraising Assistant

CORPORATE VOLUNTEERING

Volunteering Gold Coast understands that corporate organisations are becoming more aware of their own Corporate Social Responsibilities and their contribution to the community.

Volunteering Gold Coast has spent the last 12 months working with its Members and defining its Corporate Volunteering offerings and which social cause it can be linked to.

Volunteering Gold Coast has a Corporate Volunteering program linked to the following social causes:

- Disadvantaged Women & Children**
- Homelessness & Disadvantage**
- Accessible Beaches**
- Environmental**
- Sustainability**
- Aged Care**
- Wildlife**

Corporate Volunteering programs have been designed for groups of 5 or more on any given day for a specified period of time.

This year participating corporations included representatives from the pharmaceutical sector, banking, professional services and service clubs.



TRANSPORT SERVICES

Demand for transport continued to increase across the financial year. VGC assisted 2,445 clients to various locations around the Gold Coast, with requests for transport continuing to grow in the northern corridor.

VGC has successfully secured all of the transport funding until June 2025. This includes Commonwealth Home Support Program (CHSP), clients prior to the government changing the program to a new format. The funding for both the Queensland Community Care (QCC) program and the Queensland Community Support Scheme (QCSS) has been secured for a further 5 years. Demand for transport continues to grow in both the Home Care Packages (HCP) and in the National Disability Insurance Scheme (NDIS).

Volunteering Gold Coast vehicles travelled a total of 1,200,897 during the 2022/23 period across the various services VGC provide. This means that VGC's volunteer drivers are averaging upwards of 250kms per day.

The fleet currently stands at 32, including four vehicles supplied by the Gold Coast Hospital Foundation. There are now six vehicles based at the northern end of the Coast as the demand has increased enormously in the Pimpama, Ormeau and Upper Coomera. During the year VGC updated two of the wheelchair vehicles – the start of the vehicle refresh program that will run across the next two years, ensuring that there is the right mix to give clients maximum comfort and safety and to improve VGC's carbon footprint.

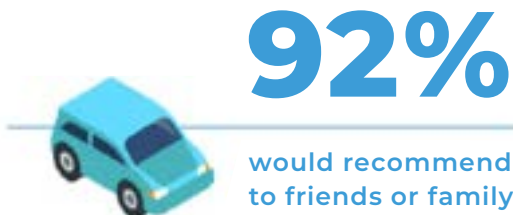
At the end of June 2023, the driver numbers stood at 87. VGC's service depends on these roles, and without them, our passengers would not experience the benefits that come from this service. Through the year VGC has engaged with our entire workforce to ensure that we are creating an environment that is attractive and desirable.

VGC has continued to offer First Aid and CPR training to ensure that the drivers are fully qualified. Random breath and drug testing have been carried out throughout the year to ensure that VGC meets industry standards. These tests are carried out by an external organisation. Online training also continues to meet VGC's obligations to the various funding bodies.

VGC retained the Bundall Shuttle Service for the City of Gold Coast. VGC carried a total of 47,130 passengers to and from the Racecourse car park and City of Gold Coast Council offices in Bundall. The service runs Monday to Friday, morning and afternoon with two buses operating the service.

VGC is continuing to support the Cancer Treatment Transport Service on behalf of the Gold Coast Hospital Foundation, with 2 -3 buses operating Monday – Friday. We are also transporting clients to and from their dialysis treatment in “Beverley's Bus” – another vehicle supplied by the Foundation. This vehicle was donated for the use of dialysis clients by a family grateful for the care that it had received in getting to and from the Gold Coast Hospital.

The QCSS program continues to have good levels of demand with a total of 21 clients, 16 clients who receive support directly from VGC - 16 clients received 'in home supports' whilst four also received community connect support. The support is offered to Queensland residents under 65 years (or under 55 if of Aboriginal or Torres Strait Islander decent) living with chronic health issues that are not supported by the NDIS.



VGC supported 140 clients receiving funding from the NDIS and have transported them on a total of 16,316 trips over the last year. This is an area worthy of expanding, with the view of offering not only transport, but in-home care and social support.

Transport services are delivered through the great work of a team that includes many volunteers. All members of the team are committed to assisting as many passengers as possible and feel privileged to have passengers to trust with their needs.



“Realising the joy of giving without expectation through volunteering has been an invaluable experience for me.”
-Sangeeta

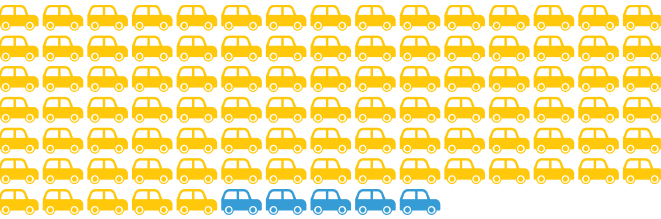
Transport



91% of transport customers were very satisfied or satisfied with the service



93% of VGC's transport customers said overall, VGC exceeded the customer's experience



Federal Government Funded

Over 65 year olds travelled **53,985 trips** over 12 months

QLD State Government Funded

Under 65 year olds travelled **8,391 trips** over 12 months



"I don't have a car and I'm unable to use public transport. Your service allows me to get to my appointments at a cost I can afford!"

-Vicky L

TOTAL KM'S TRAVELLED:

1,200,897 KMS

KM'S TRAVELLED MONTHLY:

100,075 KMS

47,130 trips for the Bundall Shuttle – **3,927** trips per month

2445 customers transported on **80,432** trips



MISSION

Extend the impact of services and programs through a volunteering movement that empowers purposeful, connected and inclusive communities.

VISION

Volunteering to be valued and embraced as a mechanism to enrich local communities and address the disadvantaged.

PURPOSE

VGC exists to deliver a quality experience through our leadership in volunteer management, advocacy and targeted activities for members of the community.

VALUES

Together, we are



Collaborative



Innovative



Inclusive



Impactful



Fearless

FINANCE SUMMARY

Volunteering Gold Coast achieved a result that was a net deficit for the 2023 financial year of \$318,998 (2022: surplus \$231,740). The deficit was expected and planned for as a number of changes needed to be accommodated by the organisation including adjustments to payment timings.

The availability of volunteers in the transport activity was diminished through the reporting period, a trend shared across the county by community transport providers. As an organisation, VGC remained focused on servicing their customers which required increased levels of paid labour to be able to operate the vehicles.

Even though VGC had a net deficit position VGC has maintained a healthy cash position for the full year and closed the year with \$1,320,858.

Another notable item is VGC started a fleet replacement program that will see the fleet refreshed in the short term with a view to having a robust replacement cycle that ensures vehicles in operation have current safety features.

Financial Snapshot

Total Revenue	\$5,363,862
Total Assets	\$6,462,761
Net Equity	\$5,210,290

Acknowledgements

FINANCIAL CONTRIBUTIONS

Kollosche – Support to continue the Accessible Beaches program

Usher Love – provided a donation to support VGC volunteers’ efforts at events.

Classic Holidays continued its sponsorship of VGC in the 2023 financial year as its commitment to volunteer activity on the Gold Coast.

IN-KIND CONTRIBUTIONS

MooGoo – provided VGC with products for distribution to VGC members, customers, and volunteers. VGC distributed these products as specified in the form of goody bags at the Gold Coast Volunteer Awards for VGC members, customers and volunteers to enjoy.

Classic Holidays provided three to four prizes for the Gold Coast Volunteer Awards which were seven days of accommodation at any Classic Holiday resort in Australia or New Zealand.

RISK AND GOVERNANCE SUMMARY

VGC undertook some initiatives to improve governance in the 2023 financial year with the highlights being:

Establishment of the Continuous Improvement Committee to lead the development of a culture of continuous improvement, with key focus areas as business improvement and legislative compliance.

Improvement of an incident management system to align with SIR’s legislation while promoting a culture of reporting.

Adoption of a Business Continuity Plan to ensure continuous service delivery to customers.

Moving Forward

FINANCE

In 2024 VGC plans to deliver a balanced result through improved activity levels, supplementary grant income and alternative funding sources. The finance control systems will be reviewed to ensure there is appropriate oversight of decision-making on transactions.

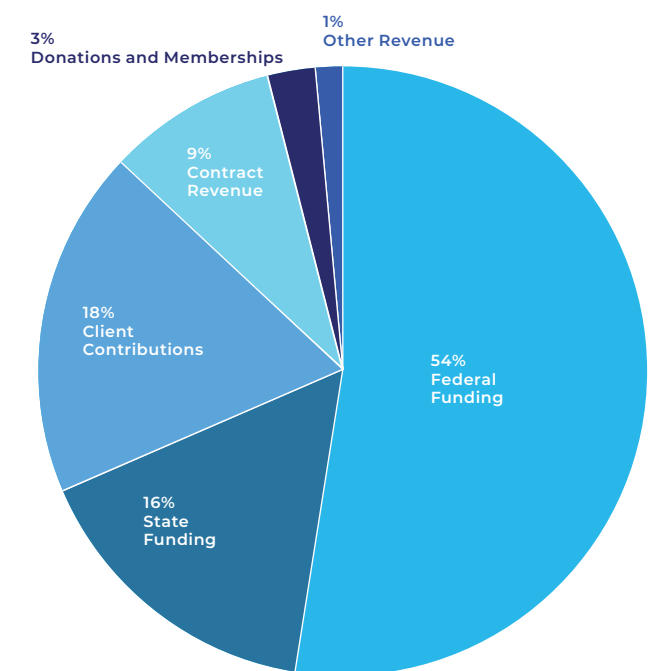
GOVERNANCE

VGC as part of the continuous improvement initiative has a number of projects underway to improve overall governance and reporting at VGC.

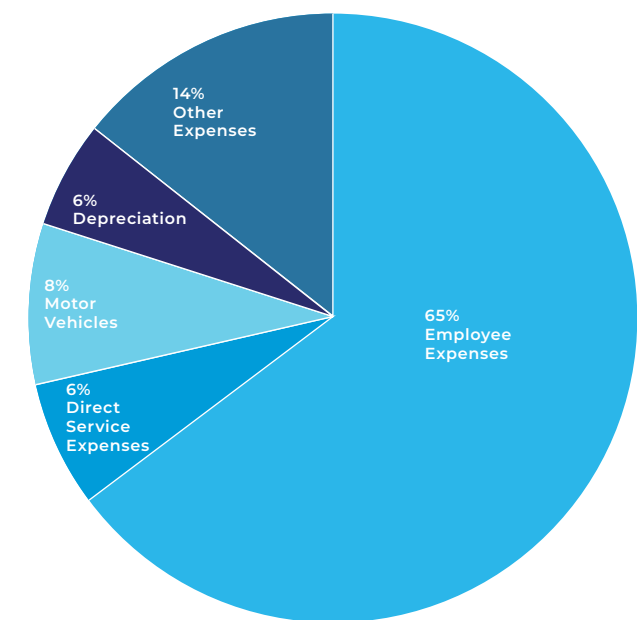
INCLUDING:

- Policy and procedure reviews such as the development and implementation of a financial management practice manual.
- Internal Audit program to review the robustness of internal control processes and identify areas for improvement.
- Maturing VGC’s Injury Prevention and Management capabilities.

REVENUE SOURCES



EXPENSES



Volunteering Gold Coast Ltd

ABN 47 631 886 431

Financial Statements

For the Year Ended 30 June 2023

Volunteering Gold Coast Ltd

ABN 47 631 886 431

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For the Year Ended 30 June 2023

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Volunteering Gold Coast Ltd

ABN 47 631 886 431

Directors' Report

30 June 2023

The Directors of the Company, being the responsible persons of the registered charity, present their report on Volunteering Gold Coast Ltd for the financial year ended 30 June 2023.

Information on Board Members

The names of each person who has been a Board Member or Director during the year and to the date of this report are:

Peter Mark

Joy-Anne Fisher

Justine Cirocco (Resigned October 2022)

Josie Kay

Alexander Antony Woodthorpe

Benjamin Naday (Appointed October 2022)

Steven Giles (Appointed October 2022)

Directors/Board members have been in office since the start of the financial year to the date of this report unless otherwise stated.

Principal activities and significant changes in nature of activities

The principal activities of Volunteering Gold Coast Ltd during the financial year were:

- to develop and strengthen volunteering on the Gold Coast for the mutual benefit of the individual and the community.
- to provide direct community transport options to relieve the needs of the disadvantaged, particularly youth, the aged, sick and people with disability.

Significant changes

There are no significant change in the nature of the charity activities that occurred during the financial year.

Review of operations

The deficit of the Company after providing for income tax amounted to \$ (318,611)(2022: \$231,740 profit).

The auditor's independence declaration as required under s 60-40 of the *Australian Charities and Not-For-Profits Commission Act 2012* is found on page 2 of the financial report.

Director:
67A847F5DFF3427.
DocuSigned by:

Director:
Josie Kay
B82EDF0ECD9E4EA.

Date: 22 September 2023



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 T (07) 5532 7855 F (07) 5531 1194 E (name)@dickfosdunnadam.com.au
 www.dickfosdunnadam.com.au

Volunteering Gold Coast Ltd
ABN 47 631 886 431

**AUDITOR'S INDEPENDENCE DECLARATION UNDER SECTION 60-40 OF THE AUSTRALIAN
 CHARITIES AND NOT FOR PROFITS COMMISSION ACT 2012
 TO THE DIRECTORS OF VOLUNTEERING GOLD COAST LTD**

I declare that, to the best of my knowledge and belief, during the period ended
 31 June 2023 there have been:

- i. no contraventions of the auditor independence requirements as set out in
 s 60-40 of the *Australian Charities and Not-for-Profits Commission Act 2012* in
 relation to the audit; and
- ii. no contraventions of any applicable code of professional conduct in relation to
 the audit.

DICKFOS DUNN ADAM
Audit & Assurance

Dickfos Dunn Adam

T. L. Adam
 T. L. ADAM

Dated 10 September 2023
 Southport

Volunteering Gold Coast Ltd
ABN 47 631 886 431

Statement of Profit or Loss and Other Comprehensive Income
For the Year Ended 30 June 2023

		2023	2022
Note	\$	\$	
Grant income	4	2,736,910	3,251,023
Other income	4	1,426,797	1,311,133
Volunteer income contribution		1,488,266	1,507,200
Total Revenue		5,651,973	6,069,356
Employee expenses		(2,849,731)	(2,792,105)
Volunteer expense contribution		(1,488,266)	(1,507,200)
Depreciation and amortisation expense		(237,663)	(252,184)
Other expenses	5	(1,376,662)	(1,267,152)
Finance costs	5	(18,262)	(18,975)
Surplus/(Deficit) before income tax		(318,611)	231,740
Income tax expense	2(a)	-	-
Surplus/(Deficit) for the year		(318,611)	231,740
Other comprehensive income, net of income tax			
Total comprehensive income for the year		(318,611)	231,740

The accompanying notes form part of these financial statements.

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Statement of Financial Position

As At 30 June 2023

	Note	2023 \$	2022 \$
ASSETS			
CURRENT ASSETS			
Cash and cash equivalents	6	1,320,858	1,795,375
Trade and other receivables	7	288,026	233,289
Other financial assets	8	80	-
Other assets	10	85,775	98,428
TOTAL CURRENT ASSETS		1,694,739	2,127,092
NON-CURRENT ASSETS			
Property, plant and equipment	11	4,768,022	4,772,167
TOTAL NON-CURRENT ASSETS		4,768,022	4,772,167
TOTAL ASSETS		6,462,761	6,899,259
LIABILITIES			
CURRENT LIABILITIES			
Trade and other payables	12	284,384	555,176
Borrowings	13	134,770	149,817
Employee benefits	14	198,041	163,000
Other financial liabilities	15	382,225	264,033
TOTAL CURRENT LIABILITIES		999,420	1,132,026
NON-CURRENT LIABILITIES			
Borrowings	13	191,634	210,836
Employee benefits	14	61,417	32,496
TOTAL NON-CURRENT LIABILITIES		253,051	243,332
TOTAL LIABILITIES		1,252,471	1,375,358
NET ASSETS		5,210,290	5,523,901
EQUITY			
Reserves		2,977,115	2,977,115
Retained earnings		2,233,175	2,546,786
TOTAL EQUITY		5,210,290	5,523,901

The accompanying notes form part of these financial statements.

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Statement of Changes in Equity

For the Year Ended 30 June 2023

2023	Retained Earnings \$	Asset Revaluation Reserve \$	Total \$
Balance at 1 July 2022	2,546,786	2,977,115	5,523,901
Deficit for the year	(318,611)	-	(318,611)
Balance at 30 June 2023	2,228,175	2,977,115	5,205,290
2022	Retained Earnings \$	Asset Revaluation Reserve \$	Total \$
Balance at 1 July 2021	2,315,046	1,177,115	3,492,161
Surplus for the year	231,740	-	231,740
Revaluation increment (decrement)	-	1,800,000	1,800,000
Balance at 30 June 2022	2,546,786	2,977,115	5,523,901

The accompanying notes form part of these financial statements.

Statement of Cash Flows

For the Year Ended 30 June 2023

Note	2023 \$	2022 \$
CASH FLOWS FROM OPERATING ACTIVITIES:		
Receipts from customers	4,540,296	4,040,068
Payments to suppliers and employees	(4,760,954)	(3,845,515)
Interest paid	(18,262)	(17,475)
Net cash provided by/(used in) operating activities	(238,920)	177,078
CASH FLOWS FROM INVESTING ACTIVITIES:		
Purchase of property, plant and equipment	(243,918)	(50,895)
Sale of Property, Plant and Equipment	42,650	-
Net cash provided by/(used in) investing activities	(201,268)	(50,895)
CASH FLOWS FROM FINANCING ACTIVITIES:		
Share Purchase	(80)	-
Proceeds from borrowings	-	19,618
Borrowing draw down	191,714	-
Repayment of borrowings	(225,963)	(240,620)
Net cash provided by/(used in) financing activities	(34,329)	(221,002)
Net increase/(decrease) in cash and cash equivalents held	(474,517)	(94,819)
Cash and cash equivalents at beginning of year	1,795,375	1,890,194
Cash and cash equivalents at end of financial year	6 1,320,858	1,795,375

The accompanying notes form part of these financial statements.

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2023

The financial report covers Volunteering Gold Coast Ltd as an individual entity. Volunteering Gold Coast Ltd is a not-for-profit Company, limited by guarantee, registered and domiciled in Australia.

The financial statements, except for cash flow information, have been prepared on an accruals basis and are based on historical costs. The amounts presented in the financial statements are rounded to the nearest dollar.

The financial report was authorised for issue by those charged with governance on date of signing of the Directors' Declaration.

1 Basis of Preparation

The financial statements are general purpose financial statements that have been prepared in accordance with the Australian Accounting Standards - Simplified Disclosure Requirements and the *Australian Charities and Not-for-profits Commission Act 2012*.

New and revised Australian Accounting Standards in issue but not yet effective

At the date of authorisation of these financial statements, the company has not applied the following new and revised accounting standards that have been issued but are not yet effective.

- AASB 2020-1 Amendments to Australian Accounting Standards -Disclosure of accounting policies;
- AASB 2020-1 Amendments to Australian Accounting Standards – Classification of Liabilities as Current or Non-Current;
- AASB 2021-2 Disclosure of Accounting Policies, Changes in Accounting Estimates and Errors—Definition of Accounting Estimates; and

The directors do not expect that the adoption of the Standards listed above will have a material impact on the financial statements of the company in future periods, except as noted below:

Amendments to AASB 2020-1 Presentation of Financial Statements and Making Materiality Judgements—Disclosure of Accounting Policies.

The amendments change the requirements with regard to disclosure of accounting policies. The amendments replace all instances of the term 'significant accounting policies' with 'material accounting policy information'. Accounting policy information is material if, when considered together with other information included in an entity's financial statements, it can reasonably be expected to influence decisions that the primary users of general purpose financial statements make on the basis of those financial statements. The supporting paragraphs in the standard are also amended to clarify that accounting policy information that relates to immaterial transactions, other events or conditions is immaterial and need not be disclosed. Accounting policy information may be material because of the nature of the related transactions, other events or conditions, even if the amounts are immaterial. However, not all accounting policy information relating to material transactions, other events or conditions is itself material. The Board plans to develop guidance and examples to explain and demonstrate the application of the 'four-step materiality process'. The amendments to this standard are effective for annual periods beginning on or after 1 January 2023, with earlier application permitted and are applied prospectively.

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2023

1 Basis of Preparation (continued)

Amendments to AASB 2020-1 Presentation of Financial Statements—Classification of Liabilities as Current or Noncurrent.

The amendments affect only the presentation of liabilities as current or non-current in the statement of financial position and not the amount or timing of recognition of any asset, liability, income or expenses, or the information disclosed about those items. The amendments clarify that the classification of liabilities as current or non-current is based on rights that are in existence at the end of the reporting period, specify that classification is unaffected by expectations about whether an entity will exercise its right to defer settlement of a liability, explain that rights are in existence if covenants are complied with at the end of the reporting period, and introduce a definition of 'settlement' to make clear that settlement refers to the transfer to the counterparty of cash, equity instruments, other assets or services. The amendments are applied retrospectively for annual periods beginning on or after 1 January 2023, with early application permitted.

Amendments to AASB 2021-2 Disclosure of Accounting Policies, Changes in Accounting Estimates and Errors—Definition of Accounting Estimates.

The amendments replace the definition of a change in accounting estimates with a definition of accounting estimates. Under the new definition, accounting estimates are "monetary amounts in financial statements that are subject to measurement uncertainty". The definition of a change in accounting estimates was deleted. Directors will assess the impact of this amendment. The amendments are effective for annual periods beginning on or after 1 January 2023 to changes in accounting policies and changes in accounting estimates that occur on or after the beginning of that period, with earlier application permitted.

2 Summary of Significant Accounting Policies

(a) Income Tax

The Company is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

(b) Leases

(i) Finance Leases

Leases of fixed assets where substantially all the risks and benefits incidental to the ownership of the asset, but not the legal ownership that are transferred to the Company are classified as finance leases.

Finance leases are capitalised by recording an asset and a liability at the lower of the amounts equal to the fair value of the leased property or the present value of the minimum lease payments, including any guaranteed residual values. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for the period.

(ii) Adoption of short term leases or low value asset exception

Exceptions to lease accounting - AASB 16 Leases

The Company has elected to apply the exceptions to lease accounting for leases of low-value assets. The Company recognises the payments associated with these leases as an expense on a straight-line basis over the lease term.

Notes to the Financial Statements
For the Year Ended 30 June 2023

2 Summary of Significant Accounting Policies (continued)

(b) **Leases (continued)**
There are no operating leases over low-value limit that require treatment in accordance with AASB 16.

(c) **Revenue and other income**

Revenue is recognised when the amount of the revenue can be measured reliably, it is probable that economic benefits associated with the transaction will flow to the Company and specific criteria relating to the type of revenue as noted below, has been satisfied.

Donations and bequests are recognised as revenue when received. Interest revenue is recognised using the effective interest rate method.

AASB 15 Revenue from Contracts with Customers

Where grant income arises from an agreement which is enforceable and contains sufficiently specific performance obligations then the revenue is recognised when control of each performance obligation is satisfied.

The performance obligations are varied based on the agreement. Each performance obligation is considered to ensure that the revenue recognition reflects the transfer of control and within grant agreements there may be some performance obligations where control transfers at a point in time and other which have continuous transfer of control over the life of the contract.

Where control is transferred over time, generally the input methods being either costs or time incurred are deemed to be the most appropriate methods to reflect the transfer of benefit.

AASB 1058 Recognition of Volunteer Services

The financial statements have reported in the financial year 30 June 2023 the financial impact to the charity on contribution of volunteer services within the organisation. The company has confirmed that the following volunteers contributed total hours of service in the following areas during the financial year:

Administration	6,397	(2022: 7,278 hours)
Aged Care Visitors	12,391	(2022: 13,260 hours)
Transport Drivers	29,640	(2022: 31,622 hours)
Accessible Beaches	1,452	(2022: 2,448 hours)

To calculate the financial impact of these volunteers an estimated wage rate ranging \$27-33 per hour has been used to calculate the income contribution from volunteers of \$1,488,266 (2022: \$1,507,200). During the 2023 financial year the volunteer hours declined by 3000 from prior year with the increase in contribution attributed to increase in wage costs.

(d) **Goods and services tax (GST)**

Revenue, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payable are stated inclusive of GST.

Notes to the Financial Statements
For the Year Ended 30 June 2023

2 Summary of Significant Accounting Policies (continued)

(d) **Goods and services tax (GST) (continued)**

Cash flows in the statement of cash flows are included on a gross basis and the GST component of cash flows arising from investing and financing activities which is recoverable from, or payable to, the taxation authority is classified as operating cash flows.

(e) **Property, plant and equipment**

Each class of property, plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment.

Items of property, plant and equipment acquired for nil or nominal consideration have been recorded at the acquisition date fair value.

Land

Land and buildings are measured using the revaluation model. The land and property was revalued by PP&E Valuations Pty Limited on 30 May 2022. The land has been revalued in line with the valuation, with the revaluation increment disclosed in the statement of changes in equity as at 30 June 2022.

Property, Plant and equipment

Property, Plant and equipment, including building improvements are measured using the cost model.

Depreciation

Property, plant and equipment, excluding freehold land, is depreciated on a straight-line basis over the assets useful life to the Company, commencing when the asset is ready for use.

The depreciation rates used for each class of depreciable asset are shown below:

Fixed asset class	Depreciation rate
Buildings and improvements	4%-10%
Other Property, Plant and Equipment	5-33%

At the end of each annual reporting period, the depreciation method, useful life and residual value of each asset is reviewed. Any revisions are accounted for prospectively as a change in estimate.

(f) **Cash and cash equivalents**

Cash and cash equivalents comprises cash on hand, demand deposits and short-term investments which are readily convertible to known amounts of cash and which are subject to an insignificant risk of change in value.

Volunteering Gold Coast Ltd

ABN 47 631 886 431

Notes to the Financial Statements For the Year Ended 30 June 2023

2 Summary of Significant Accounting Policies (continued)

(g) Employee benefits

Provision is made for the Company's liability for employee benefits arising from services rendered by employees to the end of the reporting period. Employee benefits that are expected to be wholly settled within one year have been measured at the amounts expected to be paid when the liability is settled.

Employee benefits expected to be settled more than one year after the end of the reporting period have been measured at the undiscounted value of the estimated future cash outflows to be made for those benefits. In determining the liability, consideration is given to the probability that the employee may satisfy vesting requirements.

3 Critical Accounting Estimates and Judgments

The Directors make estimates and judgements during the preparation of these financial statements regarding assumptions about current and future events affecting transactions and balances.

These estimates and judgements are based on the best information available at the time of preparing the financial statements, however as additional information is known then the actual results may differ from the estimates.

The significant estimates and judgements made have been described below.

Key estimates - impairment of property, plant and equipment

The Company assesses impairment at the end of each reporting period by evaluating conditions specific to the Company that may be indicative of impairment triggers.

Key judgement - land held at fair value

An independent valuation of property (land and buildings and improvements) carried at fair value was obtained on 30 May 2022. The Directors have reviewed this valuation and adjusted for the valuation increment as disclosed in note 2(e). The Director's have determined the buildings and improvements are to be carried at cost and depreciated in line with prior period. They have assessed the value as fairly stated and requiring no impairment.

Key Judgement - recoverability of loan

The loan from Freddy Match at reporting date has been reviewed to determine whether there is any objective evidence that the receivables is impaired. Although the Freddy Bear Foundation company balance sheet reports negative net assets at 30 June 2023 as the company is in its start up stage, the Directors have assessed there is no requirement for an impairment provision and the loan is fully recoverable.

Volunteering Gold Coast Ltd

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Notes to the Financial Statements For the Year Ended 30 June 2023

4 Revenue and Other Income

	2023	2022
	\$	\$
Grants	2,736,910	3,251,023
Total Grant Revenue	2,736,910	3,251,023
Other Income		
- Donations and sponsorship	85,331	106,928
- Membership fees	22,433	16,130
- General Income	14,985	21,194
- Insurance claims	-	37,185
- Interest income	824	1,068
- NDIS Support Income	15,024	14,574
- GCCC shuttle bus	200,117	181,606
- Transport contributions	842,059	722,783
- Oncology GCHF	203,374	209,665
- Profit/(Loss) on disposal of assets	42,650	-
Total other income	1,426,797	1,311,133

5 Other expense

The result for the year was derived after charging / (crediting) the following items:

	2023	2022
	\$	\$
Finance Costs		
Interest expense	18,262	18,975
Total finance costs	18,262	18,975
Other expenses:		
Administration costs	552,661	585,839
Audit fees	5,400	6,200
Consultancy	141,418	120,487
Insurance	23,862	19,910
Motor Vehicle and Transport costs	550,755	458,181
Outsourced assistance	102,566	76,535
Total other expenses	1,376,662	1,267,152

Volunteering Gold Coast Ltd

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Notes to the Financial Statements For the Year Ended 30 June 2023

6 Cash and Cash Equivalents

	2023	2022
	\$	\$
Cash on hand	5,020	4,358
Bank balances	1,315,838	1,791,017
Total cash and cash equivalents	1,320,858	1,795,375

7 Trade and Other Receivables

CURRENT		
Trade receivables	86,392	76,122
Freddy Match Loan	60,000	-
Other receivables	141,634	157,167
Total current trade and other receivables	288,026	233,289

8 Other Financial Assets

(a) Share Investement in Company

	2023	2022
	\$	\$
Subscriber Shares In Freddy Match	80	-
	80	-
NON-CURRENT		
Total	80	-

The fair value of unlisted available-for-sale financial assets cannot be reliably measured, as a result, the share price of the subscriber shares in the unlisted investment company is reflected at cost. The Board have assessed that the cost price is an adequate assessment of the fair values at 30 June 2023.

9 Loans and Advances

CURRENT

10 Other Assets

CURRENT		
Prepayments	83,195	89,303
Gift cards	2,580	9,125
Total other assets	85,775	98,428

Volunteering Gold Coast Ltd

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Notes to the Financial Statements For the Year Ended 30 June 2023

11 Property, plant and equipment

	2023	2022
	\$	\$
Freehold land		
At fair value	3,000,000	3,000,000
Total Land	3,000,000	3,000,000
Buildings		
At cost	2,158,775	2,146,748
Accumulated depreciation	(743,614)	(653,852)
Total buildings	1,415,161	1,492,896
Total land and buildings	4,415,161	4,492,896
Capital works in progress		
At cost	47,342	-
Furniture, fixtures and fittings		
At cost	29,419	28,021
Accumulated depreciation	(23,939)	(23,039)
Total furniture, fixtures and fittings	5,480	4,982
Motor vehicles		
At cost	812,294	724,819
Accumulated depreciation	(557,198)	(494,600)
Total motor vehicles	255,096	230,219
Office equipment		
At cost	34,177	34,177
Accumulated depreciation	(26,323)	(21,795)
Total office equipment	7,854	12,382
Computer equipment		
At cost	137,876	111,134
Accumulated depreciation	(100,787)	(79,446)
Total computer equipment	37,089	31,688
Total property, plant and equipment	4,768,022	4,772,167

Volunteering Gold Coast Ltd
ABN 47 631 886 431

Notes to the Financial Statements
For the Year Ended 30 June 2023

11 Property, plant and equipment (continued)

(a) Movements in carrying amounts of property, plant and equipment

Movement in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year:

	Capital Works in Progress \$	Land \$	Buildings and improvement s \$	Furniture, Fixtures and Fittings \$	Motor Vehicles \$	Office Equipment \$	Computer Equipment \$	Total \$
Year ended 30 June 2023								
Balance at the beginning of year	-	3,000,000	1,492,896	4,982	230,219	12,382	31,688	4,772,167
Additions								
Additions	47,342	-	10,400	1,397	163,975	-	26,742	249,856
Additions	47,342	-	10,400	1,397	163,975	-	26,742	249,856
Disposals	-	-	-	-	(16,338)	-	-	(16,338)
Depreciation expense	-	-	(88,135)	(899)	(122,760)	(4,528)	(21,341)	(237,663)
Balance at the end of the year	47,342	3,000,000	1,415,161	5,480	255,096	7,854	37,089	4,768,022

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Volunteering Gold Coast Ltd
ABN 47 631 886 431

Notes to the Financial Statements
For the Year Ended 30 June 2023

11 Property, plant and equipment (continued)

(a) Movements in carrying amounts of property, plant and equipment (continued)

	Capital Works in Progress \$	Land \$	Buildings and improvements \$	Furniture, Fixtures and Fittings \$	Motor Vehicles \$	Office Equipment \$	Computer Equipment \$	Total \$
Year ended 30 June 2022								
Balance at the beginning of year	-	1,200,000	1,572,204	6,234	343,796	14,789	36,924	3,173,947
Additions	-	-	8,370	-	28,000	2,901	11,624	50,895
Disposals	-	-	-	-	-	-	(491)	(491)
Depreciation expense	-	-	(87,678)	(1,252)	(141,577)	(5,308)	(16,369)	(252,184)
Revaluation increase	-	1,800,000	-	-	-	-	-	1,800,000
Balance at the end of the year	-	3,000,000	1,492,896	4,982	230,219	12,382	31,688	4,772,167

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Volunteering Gold Coast Ltd
ABN 47 631 886 431

Notes to the Financial Statements
For the Year Ended 30 June 2023

12 Trade and Other Payables

	2023 \$	2022 \$
Current		
Trade payables	47,812	64,845
Other creditors and accruals	155,022	452,461
GST payable	39,760	4,527
Credit Card	9,079	2,744
Superannuation payable	32,711	30,599
Total current trade and other payables	284,384	555,176

13 Borrowings

CURRENT		
Lease liability secured	11,002	90,795
Bank loans	123,768	59,022
Total current borrowings	134,770	149,817
NON-CURRENT		
Lease liability secured	-	11,002
Bank loans	191,634	199,834
Total non-current borrowings	191,634	210,836
Total borrowings	326,404	360,653

The mortgage is secured over the Company's premises at 2074 Gold Coast Highway, Miami.

14 Employee Benefits

Current liabilities		
Long service leave	67,629	59,575
Annual leave	130,412	103,425
Total current employee benefits	198,041	163,000
Non-current liabilities		
Long service leave	61,417	32,496
Tota non-current employee benefits	61,417	32,496

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Volunteering Gold Coast Ltd
ABN 47 631 886 431

Notes to the Financial Statements
For the Year Ended 30 June 2023

15 Other Financial Liabilities

	2023	2022
	\$	\$
CURRENT		
Government grants carried forward	376,571	255,816
Memberships in advance	5,654	8,217
Total current other financial liabilities	382,225	264,033

16 Reserves

Asset revaluation reserve

The asset revaluation reserve records fair value movements in land value held under the revaluation model. See note 2(e) disclosure on valuation increase based on land valuation performed by independant valuer.

17 Leasing Commitments

The Company leased a photocopier which expired expiring July 2022. As at 30 June 2023 there are no new operating lease commitments.

18 Key Management Personnel Remuneration

The total remuneration paid to key management personnel of the Company is \$325.653 (2022: \$295,891).

19 Fair Value Measurement

The Company measures the following assets and liabilities at fair value on a recurring basis:

- Property, plant and equipment
 - Land
 - Buildings and improvements

20 Contingencies

In the opinion of the Directors the Company there were no contingent assets or contingent liabilities as at 30 June 2023 (30 June 2022:None).

Volunteering Gold Coast Ltd
ABN 47 631 886 431

Notes to the Financial Statements
For the Year Ended 30 June 2023

21 Related Parties

There are no related party transactions requiring disclosure in these financial statements for year ended 30 June 2023 (2022: nil).

(a) Transactions with related parties

Transactions between related parties are on normal commercial terms and conditions no more favourable than those available to other parties unless otherwise stated.

The following transactions occurred with related parties:

(b) Loans to/from related parties

Loan to Freddy Match were Directors of the charity are also Directors of Freddy Match . The loan terms are on an arm's length basis. Repayment terms are set out in the Loan agreement and determined on future revenue trading and payable within 10 years.

	Opening balance	Closing balance
	\$	\$
Loans to related parties		
2023	-	60,000

22 Events after the end of the Reporting Period

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Company, the results of those operations or the state of affairs of the Company in future financial years.

23 Economic Dependence

Volunteering Gold Coast is dependent on grant funds provided from federal, state and local governments and other commercial income streams. The Directors have no reason to believe that the relevant government authorities and commercial income source will cease in the future and therefore assess the company as a going concern. Grant funding is secured until June 2026.

24 Statutory Information

The registered office and principal place of business of the company is:

Volunteering Gold Coast Ltd
2074 Gold Coast Highway
Miami QLD 4218

Volunteering Gold Coast Ltd
ABN 47 631 886 431

Directors' Declaration

The Directors declare that in the Directors' opinion:

- there are reasonable grounds to believe that the company is able to pay all of its debts, as and when they become due and payable; and
- the attached financial statements are in compliance with Australian Accounting Standards - simplified Disclosure Requirements; and
- the financial statements and notes thereto are prepared in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, including compliance with accounting standards and giving a true and fair view of the financial position and performance of the company.

Signed in accordance with a resolution of the Directors in accordance with subsection 60.15(2) of the Australian Charities and Not-for-profit Commission Act 2012 on behalf of the Directors.

Director
DocuSigned by:
67A847F5DFF3427

Director
DocuSigned by:
B82EDF0EC09EAE

Dated this 22nd day of September 2023



22 Garden Street (PO Box 1669) Southport Queensland 4215
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www.dickfosdunnadam.com.au

**INDEPENDENT AUDITORS REPORT TO THE MEMBERS OF
VOLUNTEERING GOLD COAST LTD**

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board Members.
- Conclude on the appropriateness of the Board Members use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Board Members regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

DICKFOS DUNN ADAM
Audit & Assurance

Dickfos Dunn Adam

T L Adam

Dated 22 September 2023
SOUTHPORT



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INDEPENDENT AUDITORS REPORT TO THE MEMBERS OF VOLUNTEERING GOLD COAST LTD

Unqualified Audit Opinion

We have audited the financial report of Volunteering Gold Coast Ltd (the Company), which comprises the statement of financial position as at 30 June 2023, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the Board Members declaration.

In our opinion, the accompanying financial report is in accordance with Division 60 the *Australian Charities and Not-For-Profits Commission Act 2012* and the *Corporations Act 2001*, including:

- (i) Giving a true and fair view of the Company's financial position as at 30 June 2023 and of its financial performance for the year then ended; and
- (ii) Complying with Australian Accounting Standards – Simplified Disclosure Requirements.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Company in accordance with the auditor independence requirements of division 60 of the *Australian Charities and Not-For-Profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of the Board Members of the Financial Report

The Board Members of the Company are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of Division 60 of the *Australian Charities and Not-For-Profits Commission Act* and is appropriate to meet the needs of the members. The Board Members' responsibility also includes such internal control as the Board Members determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board Members are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Board Members either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.



VOLUNTEERING GOLD COAST Ltd ANNUAL GENERAL MEETING

Date:	19 th October 2022
Time:	4.00pm
Place:	The Venue, 2074 Gold Coast Highway, Miami QLD 4220

ANNUAL GENERAL MEETING MINUTES

Present:	Anita Brennan, Peter Mark (Chair), Joy-Anne Fisher (Deputy Chair), Alex Woodthorpe (Treasurer), Josie Kay, Ben Naday, Brad Cooper (CEO), George Thie, Deb Foley, Nicole Smith, Leonie Kennedy, Jo Jones, Harris Fajzullin, Joanne Carseldine, Renee Brown, Kim Tattersall, Mark Madden, Matthew Grant, Ian Grace, Tracey Adam, John Muller (online)
Apologies:	Peter Dirkx, Chris Meeks
Chairperson:	Peter Mark, Chair
Quorum:	The CEO declared that there was a quorum for the meeting. The meeting commenced at 4.04pm.
Minutes:	Trina Rogers

- 1 **Welcome to Country**
Brad Cooper (CEO) delivered the Welcome to Country.
- 2 **Introductions**
Brad Cooper (CEO) welcomed Life Members, Members, Board Members, guests and staff. The AGM was being recorded and available on request following the meeting.
- 3 **Apologies** – Ben Naday (Secretary) acknowledged apologies received and proxies nominated. Confirmed that there is a quorum for the AGM.
- 4 **Confirmation of last year's AGM Minutes**
The Chair proposed that the minutes of the previous meeting dated 16th November 2021 were confirmed.

MOVED: Jo Jones	SECONDED: Joy-Anne Fisher	CARRIED
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- 5 **Chairperson's Report for 2021/22 Financial Year – Peter Mark**

Peter Mark (VGC Chair) delivered the Chairperson's report noting the challenges and achievements across the year. He expressed the Board's pride for the contribution Volunteering Gold Coast has made to the lives of people in the community over the 2021/22 period.

Head Office

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	<p>The Chair noted how diligently the Board has worked with the CEO on our Strategic Plan and how VGC has continued to strive to protect our staff and customers from the spread of COVID.</p> <p>The Chair highlighted how hard VGC volunteers and staff worked during the Lismore flood clean up over 9 consecutive weekends, bringing 500 volunteers into the flood affected communities. During the Lismore floods, we recognized and celebrated the 50,000th volunteer with VGC.</p> <p>The Chair acknowledged CEO Brad Cooper, the management team and staff for their commitment and care to VGC.</p> <p>The Chair ended by expressing his appreciation to serving Board members; Joy-Anne Fisher, Josie Kay, Alex Woodthorpe, Steve Giles and Ben Naday. Thanks also to former Directors, Evan Barker and Justine Cirocco for their service to VGC.</p>		
6	Treasurer's Report for 2021/22 Financial Year – Alex Woodthorpe		
	<p>Alex Woodthorpe delivered the Treasurer's report for the financial year 2021/22</p> <p>VGC achieved a pleasing result for the 2022 financial year with a surplus of \$231,740 (2021: \$326,488), with 71% of revenue from Government funding.</p> <p>As at 30 June 2022, Volunteering Gold Coast has a strong Balance Sheet with a net equity position of \$5.5M (2021: \$3.5M). This includes \$1.8M of cash and cash equivalents, with \$1.5M of this being unrestricted cash.</p> <p>Volunteers provided over 54,000 hours of service to support VGC clients over the year. The Treasurer expressed his thanks to the continued work of our remarkable, dedicated and enthusiastic volunteers and employees, who keep the organization in a sustainable position</p> <p>The Treasurer thanked everyone for another year of growth, development and impact.</p>		
7	Audit Report, Financial Statements and Annual Report for 2021/22 Financial Year – Alex Woodthorpe		
	<p>Alex Woodthorpe moved that the members in attendance adopt the Audit Report and the Audited Financial Statements for the 2021/22 Financial Year.</p>		
	MOVED: Ben Naday	SECONDED: Josie Kay	CARRIED
8	Appointment of the auditor for 2021/22 Financial Year		
	<p>On behalf of the Board, Alex Woodthorpe recommended that Dickfos Dunn Adam (DDA) be re-appointed as Auditor for the 2022/23 Financial Year.</p>		
	MOVED: Ben Naday	SECONDED: Joy-Anne Fisher	CARRIED

9	CEO's Report for 2021/22 Financial Year – Brad Cooper		
	<p>Brad Cooper (CEO) reported on VGC's performance and challenges over the reporting period. Brad expressed thanks to the VGC team, both volunteers and employees.</p> <p>The CEO reflected on the effects of the pandemic and the resilience shown to provide ongoing protection to our customers. The CEO acknowledged the contributions made by employees and volunteers who left VGC due to COVID vaccination restrictions, and the organisation's gratitude to the commitment of the VGC team in adopting our efforts in reducing the spread of the virus.</p> <p>The CEO acknowledged the corporate generosity from the CSI Club in Southport who donated a commuter bus after landing on hard times, and our long-term support from Classic Holidays who we have recognised on a vehicle wrap.</p> <p>The CEO acknowledged the tremendous milestone of reaching the 50,000th person seeking to volunteer. During a time where the funding commitment towards volunteering by government is waning, the commitment of our organisation and board is unwavering and we will find a way forward.</p> <p>Finally, the CEO expressed gratitude to the Board and their ongoing commitment to leading from the top. The CEO welcomed our new Directors and acknowledged Evan Barker and Justine Cirocco for their services as directors that has now concluded.</p>		
10	Acknowledgment that the Public Liability Insurance is in place for the 2021/22 Financial Year		
	<ul style="list-style-type: none"> Brad Cooper confirmed insurance position for the 2021/22 Financial Year 		
	CONFIRMED: Nicole Smith	SECONDED: Ben Naday	CARRIED
11	Special Item (Resolution 1):		
	<p>Current Board Office Bearers declared vacant for 2022/23 and election of Board of Directors for 2022/23 Financial Year:</p> <ol style="list-style-type: none"> Peter Mark (Chair) Joy-Anne Fisher (Deputy Chair) Alex Woodthorpe (Treasurer) Ben Naday (Secretary) 		
12	Special Item (Resolution 2):		
	<p>Election of new Director(s) for 2022/23 Financial Year;</p> <ol style="list-style-type: none"> Steve Giles (former casual appointee) Ben Naday (former casual appointee) Peter Mark (former Director retiring by rotation) Joy-Anne Fisher (former Director retiring by rotation) <p>Constitution advice on composition Clause 17.6 – no need for actual election with more positions vacant than nominees</p>		

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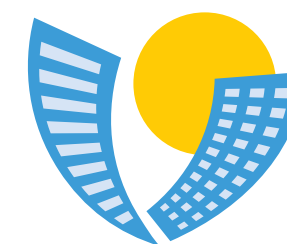
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13	Other business
	No other business.
14	Meeting close, thanks and refreshments
	Brad Cooper thanked Members, staff and guests for their attendance and invited all to have refreshments. Particular thanks to Portia Maier
	The meeting closed at 4.27pm.

P. Maier CHAIRPERSON
19/10/22



Annual Report **2023**

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